

Factor Product Pick-up

This information is for
people who:

- › Have a hereditary
(passed from parents
to their children)
bleeding disorder
- › Infuse factor
products at home

How do I arrange to pick up my product?

You must call Blood Transfusion Services **1 week (7 days) before you need to pick up your product.**

Phone: _____

Hours:

Monday to Friday
(except holidays)

Other days: _____

Between ____ and ____ (unless you have made other arrangements).

On the day of pick-up:

Please call Blood Transfusion Services to confirm your pick-up time: _____

When can I pick up my product?

Monday to Friday
(except holidays)

Other days: _____

Between ____ and ____ (unless you have made other arrangements).

- Factor products cannot be given without a current prescription.
- You will get a prescription from your bleeding disorder clinic.
- Your hematologist (blood doctor) or nurse practitioner (NP) will renew your prescriptions once a year (or more often, if needed).

Where do I pick up my product?

Hospital: _____

Blood Transfusion Services

Floor: _____

Address: _____

City/town: _____

How do I submit my infusion records?

- It is your responsibility to submit your infusion records to your bleeding disorder clinic.
- You can submit your records online on the Canadian Bleeding Disorder Registry (CBDR) website. You must make an account to use the CBDR.
 - › www.mycbdr.ca
- If you do not have internet access:
 - › Please ask staff at your bleeding disorder clinic about other ways to submit your infusion records.



Bleeding disorder clinics

QE II Adult Bleeding Disorder Clinic

- › Phone: 902-473-5612

Nurse Coordinator

- › Phone: 902-473-2220
- › Pager: 2226
- › Email: _____

IWK Pediatric Bleeding Disorder Clinic

- › Phone: 902-470-6664

Nurse Coordinator

- › Phone: 902-470-8752
- › Email: _____

QE II and IWK Factor Product Utilization Assistant and MyCBDR Data Manager

- › Phone: 902-441-0045
- › Email: _____

If you have a major bleeding episode:

- Go to the nearest Emergency Department right away. Bring your Factor First Card and factor product, if possible.
- Ask the attending health care provider to page the hematologist on call:
 - › QE II: 902-473-2220
 - › IWK: 902-470-8888

This pamphlet is for educational purposes only. It is not intended to replace the advice or professional judgment of a health care provider. The information may not apply to all situations. If you have any questions, please ask your health care provider.

Prepared by: Nova Scotia Provincial Blood Coordinating Program, QE II, Adult Bleeding Disorder Clinic, and IWK Pediatric Bleeding Disorder Clinic

Designed by: Nova Scotia Health Library Services

WH85-0928 © December 2023 Nova Scotia Health Authority
The information in this pamphlet is to be updated every 3 years or as needed.