

Notes:

This pamphlet is for educational purposes only. It is not intended to replace the advice or professional judgment of a health care provider. The information may not apply to all situations. If you have any questions, please ask your health care provider.

Find this pamphlet and all our patient resources here:
<https://library.nshealth.ca/Patients-Guides>

Connect with a registered nurse in Nova Scotia any time:
Call 811 or visit: <https://811.novascotia.ca>

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The information in this pamphlet is to be updated every 3 years or as needed.

Welcome to the QE II

What are your questions? Please ask.
We are here to help you.

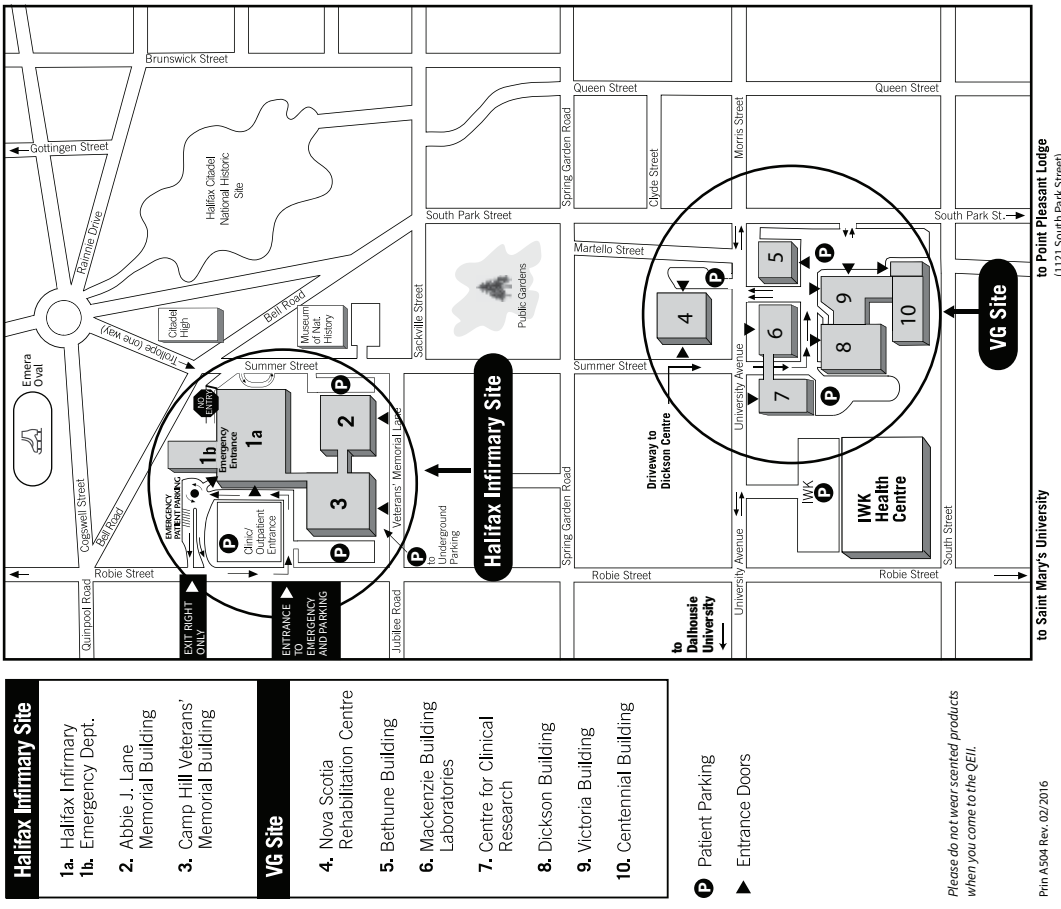
Also available in Arabic: AR85-2209
متوفر أيضاً باللغة العربية.

Aussi disponible en français : FF85-1126



QEII Health Sciences Centre

is made up of 10 buildings located on two sites



- Halifax Infirmary Site**
- 1a. Halifax Infirmary
 - 1b. Emergency Dept.
 - 2. Abbie J. Lane Memorial Building
 - 3. Camp Hill Veterans' Memorial Building
- VG Site**
- 4. Nova Scotia Rehabilitation Centre
 - 5. Bethune Building
 - 6. Mackenzie Building Laboratories
 - 7. Centre for Clinical Research
 - 8. Dickson Building
 - 9. Victoria Building
 - 10. Centennial Building

- P** Patient Parking
- ▶** Entrance Doors

Please do not wear scented products when you come to the QEII.

Grocery stores

There are many grocery stores around the QE II. These include:

Sobeys 1120 Queen Street 7 a.m. to 10 p.m. every day Phone: 902-422-9884 www.sobeys.com/stores/sobeys-queen-street
Pete's Frootique 1515 Dresden Row Monday to Saturday: 8 a.m. to 8 p.m. Sunday: 8 a.m. to 6 p.m. Lunchline (cafeteria service): 8 a.m. to 6 p.m. every day Phone: 902-425-5700 https://petes.ca/
Atlantic Superstore 6139 Quinpool Road Monday to Saturday: 7 a.m. to 10 p.m. Sunday: 8 a.m. to 10 p.m. Phone: 902-425-1498 www.atlanticsuperstore.ca/store-locator/details/0383
Atlantic Superstore 1075 Barrington Street Monday to Saturday: 7 a.m. to 10 p.m. Sunday: 8 a.m. to 10 p.m. Phone: 902-492-3240 www.atlanticsuperstore.ca/store-locator/details/0369

Welcome to the QE II

Who we are

The QE II provides patients throughout Atlantic Canada with the most advanced health care available. The QE II is home to leading care, research, teaching and learning in all medical and surgical fields.

Where we are

The QE II has 10 buildings on 2 sites in Halifax: the Halifax Infirmary (HI) site and the Victoria General (VG) site:

HI site 1796 Summer Street	VG site 1276 South Park Street
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To see where specific buildings at the QE II are located, please see the map at the end of this guide.

Parking

Parking locations are also shown on the map at the end of this guide. Special parking rates are available for families of long-term inpatients after the patient's 14th consecutive (back to back) day in hospital. Discounted rates are also offered for outpatients with long-term treatment schedules. Please ask staff at the nursing station or clinic registration desk for details.

Shuttle service

Patients who need transportation between the HI and VG sites can take the patient and staff shuttle, which runs between sites every 20 minutes during the day.

Shuttle pick-up and drop-off areas are located at the:

<p>HI site Outside Halifax Infirmary Building 1796 Summer Street Leaves every 20 minutes starting at 6:15 a.m. and ending at 4:10 p.m.</p>	<p>VG site Outside MacKenzie Building 5788 University Avenue Leaves every 20 minutes starting at 6:22 a.m. and ending at 4:20 p.m.</p>
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Please note that the shuttle bus is not wheelchair accessible.

Local transportation

You can view local bus and ferry schedules for Halifax Transit at www.halifax.ca/transit.

For a taxi, you can call Yellow Cab at 902-420-0000 or pick up one of our taxi phones for direct access to Yellow Cab dispatch.

While you are here

The QE II offers many amenities and services for patients and families. These include:

Wi-Fi

Patients and visitors at the QE II have free access to wireless Internet services (Wi-Fi), generously provided by the Gauthier and David families through a gift to the QE II Foundation. Wi-Fi areas are marked with signs, and no password is needed. The network name is QEII_wifi.

Accommodations

If you need a place to stay, there are not-for-profit lodgings near the QE II site that have rooms for patients and families.

<p>Halifax Haven Guest Home Email: halifaxhaven@gmail.com 5897 Inglis Street Phone: 902-421-1650</p>	<p>Point Pleasant Lodge www.pointpleasantlodge.com 1121 South Park Street Phone: 902-421-1599</p>	<p>The Dr. Susan K. Roberts Lodge That Gives (The Cancer Lodge) Canadian Cancer Society 5826 South Street Phone (toll-free): 1-800-639-0222 or 902-420-1849</p>
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Some places also offer special rates for families of patients. Please ask when you make your reservation.

Security

Security Services ensures that all patients, families, visitors, and staff are safe at the QE II. To report a concern or for more information, visit or call:

HI site Halifax Infirmary Building, room 1237 Phone: 902-473-4894	VG site Dickson Building, main lobby Phone: 902-473-2230
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Please note, the hospital is not responsible for lost or missing items. Please leave valuables at home.

The QE II Foundation

The QE II Foundation is a non-profit, charitable organization that inspires generosity to advance health care at the QE II. To learn more, or to contact the QE II Foundation:

<http://qe2foundation.ca>
Email: info@qe2foundation.ca
Phone: 902-334-1546
Toll-free: 1-888-428-0220
Fax: 902-442-7172

Mailing address:
5657 Spring Garden Road
Park Lane Mall, Suite 3005
Halifax, NS B3J 3R4

Cafeterias and restaurants

The following locations are open to everyone for meals and snacks:

VG site Scotia Room Restaurant and Coffee Shop Victoria Building, main floor Weekdays: 6:45 a.m. to 9 p.m. Weekends and holidays: 7 a.m. to 9 p.m.	HI site Summer Savory Restaurant Halifax Infirmary Building, second floor Weekdays: 7:30 a.m. to 7 p.m. Weekends and holidays: 8 a.m. to 7 p.m.
Coffee Shop on Robie Halifax Infirmary Building, 4th floor Weekdays: 6:45 a.m. to 11 p.m. Weekends and holidays: 3:30 to 11 p.m.	Camp Hill Veterans' Memorial Cafeteria Camp Hill Veterans' Memorial Building, main floor Weekdays: 7:30 a.m. to 2:30 p.m. (Closed on weekends and holidays)

Drugstores

There are 2 drugstores located within the QE II.

HI site Halifax Infirmary Building, 4th floor Weekdays: 8:30 a.m. to 4:30 p.m.	VG site Victoria Building, main floor along hallway to Centennial Building Weekdays: 9 a.m. to 5 p.m.
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Libraries

There are 2 health sciences libraries located within the QE II. Patients, families, and staff are welcome to use the libraries, including available computer services. There is also free wireless Internet (Wi-Fi) available at the libraries.

HI site Halifax Infirmary Building, second floor, room 2201, 1796 Summer Street Phone: 902-473-4296 Weekdays: 8:30 a.m. to 4:30 p.m.	VG site Dickson Building, 5th floor, room 5106, 5820 University Avenue (behind the Mackenzie Building) Phone: 902-473-8497 Weekdays: 8:30 a.m. to 4:30 p.m.
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Spiritual care and places of prayer and meditation

These spaces are open 24 hours a day and are accessible to all who seek a place of peace and tranquility. Each space has an area set aside for worship, prayer, and meditation.

HI site <ul style="list-style-type: none">> Halifax Infirmary Building, first floor, room 1211> Camp Hill Veterans' Memorial Building, first floor, room 1510	VG site <ul style="list-style-type: none">> Victoria Building, main floor, room 2007
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Church services are offered at the Camp Hill Veterans' Memorial Building:

Inter-denominational worship

- > Sundays: 9:45 a.m.

Roman Catholic Eucharist (Communion)

- > Sundays: 10:45 a.m.

There are also many sacred spaces in the surrounding community. If you have specific questions about churches, synagogues, mosques, or other sacred spaces, please contact Spiritual Care at 902-473-4055.

Patient relations

If you have questions or concerns about your care or experience at the QE II:

- > Phone (toll-free): 1-844-884-4177
- > Email: healthcareexperience@nshealth.ca