

# Welcome to the QE II

What are your questions? Please ask.  
We are here to help you.

Also available in Arabic: AR85-2209

متوفر أيضاً باللغة العربية.

Aussi disponible en français : FF85-1126



# Welcome to the QE II

## Who we are

The QE II provides patients throughout Atlantic Canada with the most advanced health care available. The QE II is home to leading care, research, teaching and learning in all medical and surgical fields.

## Where we are

The QE II has 10 buildings on 2 sites in Halifax: the Halifax Infirmary (HI) site and the Victoria General (VG) site:

|                                      |  |
|--------------------------------------|--|
| <b>HI site</b><br>1796 Summer Street | <b>VG site</b><br>1276 South Park Street |
|--------------------------------------|--|

To see where specific buildings at the QE II are located, please see the map at the end of this guide.

## Parking

Parking locations are also shown on the map at the end of this guide. Special parking rates are available for families of long-term inpatients after the patient's 14th consecutive (back to back) day in hospital. Discounted rates are also offered for outpatients with long-term treatment schedules. Please ask staff at the nursing station or clinic registration desk for details.

## Shuttle service

Patients who need transportation between the HI and VG sites can take the patient and staff shuttle, which runs between sites every 20 minutes during the day.

Shuttle pick-up and drop-off areas are located at the:

| <b>HI site</b>   | <b>VG site</b>   |
|--|--|
| Outside Halifax<br>Infirmary Building<br>1796 Summer Street<br>Leaves every 20 minutes<br>starting at 6:15 a.m. and<br>ending at 4:10 p.m. | Outside MacKenzie<br>Building<br>5788 University Avenue<br>Leaves every 20 minutes<br>starting at 6:22 a.m. and<br>ending at 4:20 p.m. |

\*Please note that the shuttle bus is not wheelchair accessible.\*

## **Local transportation**

You can view local bus and ferry schedules for Halifax Transit at [www.halifax.ca/transit](http://www.halifax.ca/transit).

For a taxi, you can call Yellow Cab at 902-420-0000 or pick up one of our taxi phones for direct access to Yellow Cab dispatch.

## **While you are here**

The QE II offers many amenities and services for patients and families. These include:

### **Wi-Fi**

Patients and visitors at the QE II have free access to wireless Internet services (Wi-Fi), generously provided by the Gauthier and David families through a gift to the QE II Foundation. Wi-Fi areas are marked with signs, and no password is needed. The network name is QEII\_wifi.

## **Cafeterias and restaurants**

The following locations are open to everyone for meals and snacks:

### **VG site**

#### **Scotia Room Restaurant and Coffee Shop**

Victoria Building, main floor

Weekdays: 6:45 a.m. to 9 p.m.

Weekends and holidays: 7 a.m. to 9 p.m.

### **HI site**

#### **Summer Savory Restaurant**

Halifax Infirmary Building, second floor

Weekdays: 7:30 a.m. to 7 p.m.

Weekends and holidays: 8 a.m. to 7 p.m.

#### **Coffee Shop on Robie**

Halifax Infirmary Building, 4th floor

Weekdays: 6:45 a.m. to 11 p.m.

Weekends and holidays: 3:30 to 11 p.m.

#### **Camp Hill Veterans' Memorial Cafeteria**

Camp Hill Veterans' Memorial Building, main floor

Weekdays: 7:30 a.m. to 2:30 p.m.

(Closed on weekends and holidays)

## Drugstores

There are 2 drugstores located within the QE II.

|   |   |
|---|---|
| <b>HI site</b><br>Halifax Infirmary<br>Building, 4th floor<br><br>Weekdays:<br>8:30 a.m. to 4:30 p.m. | <b>VG site</b><br>Victoria Building, main<br>floor along hallway to<br>Centennial Building<br><br>Weekdays:<br>9 a.m. to 5 p.m. |
|---|---|

## Libraries

There are 2 health sciences libraries located within the QE II. Patients, families, and staff are welcome to use the libraries, including available computer services. There is also free wireless Internet (Wi-Fi) available at the libraries.

|  |  |
|--|--|
| <b>HI site</b><br>Halifax Infirmary<br>Building, second floor,<br>room 2201,<br>1796 Summer Street<br>Phone: 902-473-4296<br><br>Weekdays:<br>8:30 a.m. to 4:30 p.m. | <b>VG site</b><br>Dickson Building,<br>5th floor, room 5106,<br>5820 University Avenue<br>(behind the MacKenzie<br>Building)<br>Phone: 902-473-8497<br><br>Weekdays:<br>8:30 a.m. to 4:30 p.m. |
|--|--|

## Spiritual care and places of prayer and meditation

These spaces are open 24 hours a day and are accessible to all who seek a place of peace and tranquility. Each space has an area set aside for worship, prayer, and meditation.

| <b>HI site</b>   | <b>VG site</b>   |
|--|--|
| <ul style="list-style-type: none"><li>› Halifax Infirmary Building, first floor, room 1211</li><li>› Camp Hill Veterans' Memorial Building, first floor, room 1510</li></ul> | <ul style="list-style-type: none"><li>› Victoria Building, main floor, room 2007</li></ul> |

Church services are offered at the Camp Hill Veterans' Memorial Building:

### Inter-denominational worship

- › Sundays: 9:45 a.m.

### Roman Catholic Eucharist (Communion)

- › Sundays: 10:45 a.m.

There are also many sacred spaces in the surrounding community. If you have specific questions about churches, synagogues, mosques, or other sacred spaces, please contact Spiritual Care at 902-473-4055.

## Patient relations

If you have questions or concerns about your care or experience at the QE II:

- › Phone (toll-free): 1-844-884-4177
- › Email: [healthcareexperience@nshealth.ca](mailto:healthcareexperience@nshealth.ca)

## Security

Security Services ensures that all patients, families, visitors, and staff are safe at the QE II. To report a concern or for more information, visit or call:

| <b>HI site</b>  | <b>VG site</b>   |
|---|--|
| Halifax Infirmary<br>Building, room 1237<br>Phone: 902-473-4894 | Dickson Building, main<br>lobby<br>Phone: 902-473-2230 |

Please note, the hospital is not responsible for lost or missing items. Please leave valuables at home.

## The QE II Foundation

The QE II Foundation is a non-profit, charitable organization that inspires generosity to advance health care at the QE II. To learn more, or to contact the QE II Foundation:

<http://qe2foundation.ca>  
Email: [info@qe2foundation.ca](mailto:info@qe2foundation.ca)  
Phone: 902-334-1546  
Toll-free: 1-888-428-0220  
Fax: 902-442-7172

Mailing address:  
5657 Spring Garden Road  
Park Lane Mall, Suite 3005  
Halifax, NS B3J 3R4

# Accommodations

If you need a place to stay, there are not-for-profit lodgings near the QE II site that have rooms for patients and families.

**Halifax Haven Guest Home**

Email: [halifaxhaven@gmail.com](mailto:halifaxhaven@gmail.com)

5897 Inglis Street

Phone: 902-421-1650

**Point Pleasant Lodge**

[www.pointpleasantlodge.com](http://www.pointpleasantlodge.com)

1121 South Park Street

Phone: 902-421-1599

**The Dr. Susan K. Roberts Lodge That Gives  
(The Cancer Lodge)**

Canadian Cancer Society

5826 South Street

Phone (toll-free): 1-800-639-0222 or 902-420-1849

Some places also offer special rates for families of patients. Please ask when you make your reservation.



## Grocery stores

There are many grocery stores around the QE II. These include:

### **Sobeys**

1120 Queen Street

7 a.m. to 10 p.m. every day

Phone: 902-422-9884

[www.sobeys.com/stores/sobeys-queen-street](http://www.sobeys.com/stores/sobeys-queen-street)

### **Pete's Frootique**

1515 Dresden Row

Monday to Saturday: 8 a.m. to 8 p.m.

Sunday: 8 a.m. to 6 p.m.

Lunchline (cafeteria service): 8 a.m. to 6 p.m. every day

Phone: 902-425-5700

<https://petes.ca/>

### **Atlantic Superstore**

6139 Quinpool Road

Monday to Saturday: 7 a.m. to 10 p.m.

Sunday: 8 a.m. to 10 p.m.

Phone: 902-425-1498

[www.atlanticsuperstore.ca/store-locator/details/0383](http://www.atlanticsuperstore.ca/store-locator/details/0383)

### **Atlantic Superstore**

1075 Barrington Street

Monday to Saturday: 7 a.m. to 10 p.m.

Sunday: 8 a.m. to 10 p.m.

Phone: 902-492-3240

[www.atlanticsuperstore.ca/store-locator/details/0369](http://www.atlanticsuperstore.ca/store-locator/details/0369)

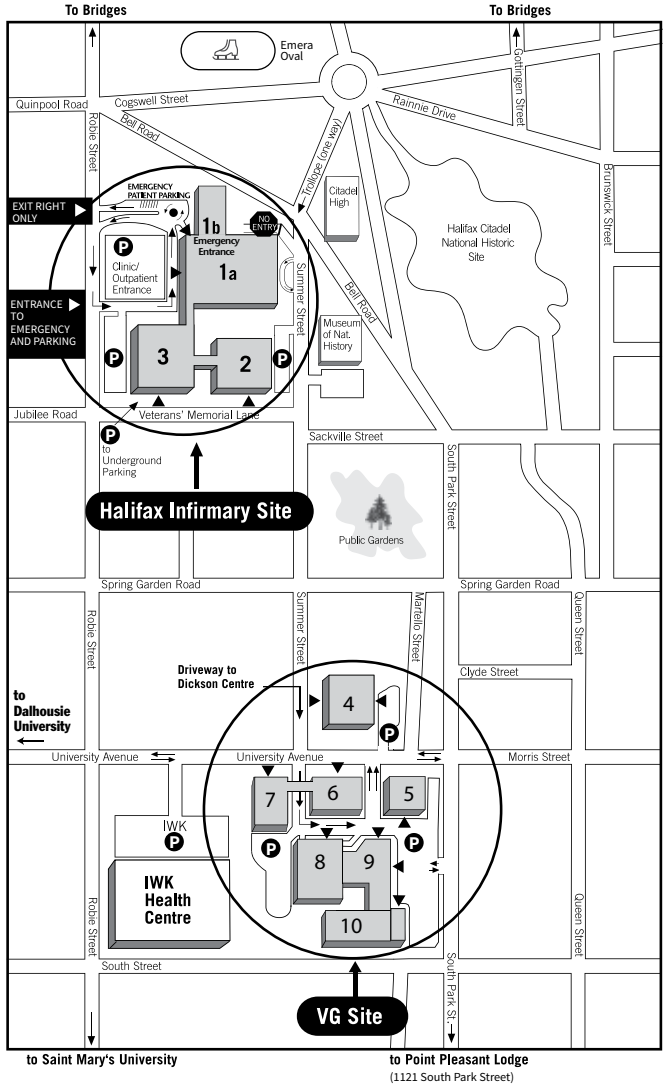
# QEII Health Sciences Centre

is made up of 10 buildings located on two sites

- | Halifax Infirmary Site |                                       |
|------------------------|---------------------------------------|
| 1a.                    | Halifax Infirmary                     |
| 1b.                    | Emergency Dept.                       |
| 2.                     | Abbie J. Lane Memorial Building       |
| 3.                     | Camp Hill Veterans' Memorial Building |
| VG Site                |                                       |
| 4.                     | Nova Scotia Rehabilitation Centre     |
| 5.                     | Bethune Building                      |
| 6.                     | Mackenzie Building Laboratories       |
| 7.                     | Centre for Clinical Research          |
| 8.                     | Dickson Building                      |
| 9.                     | Victoria Building                     |
| 10.                    | Centennial Building                   |

- P** Patient Parking
- ▶** Entrance Doors

Please do not wear scented products when you come to the QEII.



## Notes:

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This pamphlet is for educational purposes only. It is not intended to replace the advice or professional judgment of a health care provider. The information may not apply to all situations. If you have any questions, please ask your health care provider.

Find this pamphlet and all our patient resources here:  
<https://library.nshealth.ca/Patients-Guides>

Connect with a registered nurse in Nova Scotia any time:  
Call 811 or visit: <https://811.novascotia.ca>

*Prepared by:* Communications  
*Designed by:* Nova Scotia Health Library Services

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The information in this pamphlet is to be updated every 3 years or as needed.

