

# Hospital Fees for Out-of-Country Visitors

If you are not a Canadian resident with a valid health card, **you will have to pay for your care.**

- Certain services, procedures, and medications can cost more.
- **There is also a fee if you need to access your health record. Fees vary.**
- All fees can change at any time.

**If you do not understand the fees for your care, call Nova Scotia Health's Finance Department:**

- › Phone (toll-free): 1-844-783-7416

## Emergency Health Services (EHS)

- You will have to pay for all fees if you need EHS ambulance services.
- If you have questions about these fees, call the EHS billing office:
  - › Phone (toll-free): 1-888-280-8884

## Insurance

- **It is important to understand what your private insurance does and does not cover (pay for).**
- Call your insurance company to find out how much is covered. Because of privacy laws, hospital staff **cannot** do this for you. It is your responsibility.
- When you are first admitted to the hospital, give hospital staff all of the details of what is covered by your insurance.
- Your insurance company must give proof of a guarantee of payment before Nova Scotia Health will submit (put in) any claim.
- You must pay for any amounts not paid by your insurance, including cases where your insurance company denies (rejects) a claim. You can pay by cash, cheque, debit, Visa, Mastercard®, or American Express® (certain locations only).

You can also pay online by visiting:  
› <https://payments.nshealth.ca/>

## Hospital stays

- If you have to stay in the hospital, you will be charged a daily fee. Part of this fee includes:

- › Meals
- › Blood work
- › Most drugs and tests
- › X-rays

Ward	Daily fee
Aberdeen Regional	\$4,380
Aberdeen Regional – ICU	\$12,990
Cape Breton Regional	\$4,851
Cape Breton Regional – ICU	\$18,159
Colchester East Hants	\$4,326
Colchester East Hants – ICU	\$11,196
Cumberland Regional	\$3,378
Cumberland Regional - ICU	\$13,440
Dartmouth General	\$4,848
Dartmouth General – ICU	\$12,399
Glace Bay Regional	\$4,128
Glace Bay Regional – ICU	\$13,143
QE II (Halifax)	\$5,601
QE II (Halifax) – ICU	\$26,646
South Shore Regional	\$3,957
South Shore Regional – ICU	\$10,809
St. Martha’s Regional	\$4,149
St. Martha’s Regional – ICU	\$10,602
Valley Regional	\$4,845
Valley Regional – ICU	\$12,891
Yarmouth Regional	\$4,128
Yarmouth Regional – ICU	\$13,143
All other facilities	\$2,535

- This rate does **NOT** include:
  - › Doctors’ fees (you will be billed directly by the doctor)
  - › Phone and TV services
  - › Certain tests and medications

We will try to give you the room you ask for, but semi-private and private rooms are not always available.

Preferred room	Daily fee
Semi-private (extra fee)	\$170
Private (extra fee)	\$210

## Outpatient services

Most of these will take place in the hospital.

Examples:

Outpatient service	Fee
Emergency or outpatient visit	\$992.50
Lab – Blood (per test)	Up to \$225
Lab – Urine (per test)	Up to \$665
Lab – Other (per test)	Up to \$102
General X-ray	\$168
CT scan	\$2,625
Day surgery	\$5,409
PET	\$4,215
MRI scan	\$2,553
General ultrasound	\$285

- › **These fees can change at any time.**
- › The fees above **do not** include doctor's fees (you will be billed directly by the doctor).

**Important:** For outpatient services, Nova Scotia Health does not send the bill to your insurance company for you. **You have to pay your bill for outpatient services before you leave the hospital.**

If you are an international student and have health insurance through your college or university, you **do not** have to pay.

## Other care options

If you have health care questions, or you need to talk with a health care provider and it is **not** an emergency, some options are:

### 811

- 811 is a phone line where you can talk with a registered nurse about your health care questions. **They offer services in over 125 languages, including Farsi, Cantonese, French, Chinese, and Arabic.**
  - › To call, dial 8-1-1. You can call 24 hours a day, 7 days a week.

### Clinics

- Community Pharmacy Primary Care Clinics
  - › You can get some primary care services at these clinics. To see clinic locations and to book an appointment, visit:
    - › <https://pans.ns.ca/CPGCC>
- Other primary care clinics
  - › To find other primary care clinics, do an online search for: “primary care clinic” plus “the city, town or area that you are in.”

This pamphlet is also available in:

French: FF85-2394 *Frais médicaux pour les visiteurs de l'extérieur du pays*

Arabic: AR85-2395 رسوم المستشفيات للزوار القادمين من الخارج

Simplified Chinese: CH85-2396 境外旅客的医院收费

Ukrainian: UK85-2397 Плата за лікування в лікарні для - відвідувачів з-за кордону

Russian: RU85-2398 Плата за лечение в больнице для - посетителей из-за границы

Spanish: SP85-2399 *Tarifas del Hospital para Personas de Visita en Canadá*

German: GE85-2400 *Krankenhausgebühren für Besucher aus dem Ausland*

Hindi: HI85-2415 देश के बाहर से आने वाले लोगों के लिए अस्पताल शुल्क

This pamphlet is for educational purposes only. It is not intended to replace the advice or professional judgment of a health care provider. The information may not apply to all situations. If you have any questions, please ask your health care provider.

Find this pamphlet and all our patient resources here:  
<https://library.nshealth.ca/Patients-Guides>

*Prepared by:* Finance Department  
*Designed by:* Nova Scotia Health Library Services