**Unit Name** V4 Eastwood / Westwood  
**Unit Location** Camp Hill Veterans Memorial Building 4th floor  
**Program** Long Term Care for Veterans  

**Nova Scotia Health Authority Veteran Service Profile**  
The purpose of this Profile is to provide Nurses with an overview of each service area.

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| **Brief description of the Unit** | Each wing consists of 25 Rooms  
Private rooms, some with shared and private bathrooms  
Long Term Care: Geriatrics and Dementia Care |
| **Unit Orientation** | Unit Orientation is customized to meet the needs of the new employee  
2 Days with Educators for Nursing and Interdisciplinary Orientation. |
| **Number of Beds** | 50 residents |
### Patient Care

#### Patient Population
Veteran Centered Care in a home like environment. Current population is WW 2 or Korean War Veterans who meet the Veterans Affairs Canada criteria for admission to Veterans Services. The Veterans live at Camp Hill, some for extended periods of time, so staff develop long and close relationships with them and their families that are very satisfying. Many of the Veterans are living with dementia, as well as other health conditions, providing opportunities to provide complex holistic care and palliative care. In order to provide care we work in a team environment. RNs are in leadership roles so have opportunity to develop and enhance their leadership capabilities and skills.

#### Average Patient Age Range
Average age is 91. Age ranges from 80’s to over 100.

#### Nursing Model of Care
Primary Nursing: X Team Nursing: _____ Other: _____ Total Patient Care: _____
Modified Total Patient Care: _____
Other: _____

### Systems

#### Medication System
Traditional: _____ Unit Dosage: X Other: _____
Other: If "Other", please specify

#### Scheduling
Manager: _____ Self: X

#### Average Number of Staff per Shift
Days: RN 4 LPN 6 CTA 2
Evenings: RN 2 LPN 4 CTA 2
Nights: RN 2 LPN 2 CTA 0

#### Service Hours
24 hours a day, 7 days a week

#### Length of Shift
8hr: X 12 hr: X Other: _____
Other: _____
Staff

Staff Mix
- RN: 30%
- LPN: 60%
- CTA: 10%

Physician Coverage
- On Call: __  
- On Site: _____  
- N/A: _____  
- Other: X

Physician visits twice a week and covers by phone Mon – Fri. On Call coverage after hours, weekends and holidays

Multidisciplinary Team Members
- Recreation Therapy, OT, PT, Social Work, Palliative Care, Spiritual Care, Unit Aide, Unit Clerk, Housekeeping, Dietary Hostess

Required Skills, Qualifications & Experience

RN
Registered Nurses provide professional nursing services, deliver health education programs and provide consultative nursing services to promote, maintain and restore patient health.

- Responsibilities
  RN is in Charge of the Unit and also there is an Associate RN to support the Charge Nurse. Responsible for Veterans requiring complex care. Rounds with physician. Assigning workload and delegation of tasks as required. Decision making, responsible for complex care Veterans.

- Skills Required
  Experience with the elderly in the LTC setting, Dementia Education, Physical Assessment skills, Palliative Care, Leadership, On occasion: Blood transfusions, IV therapy, venipuncture.

- Additional Responsibilities
  RN provides care to 2 – 3 Veterans within her group. Physically demanding at times requiring proper body mechanics and knowledge of mechanical lifts and other aids to assist mobility

- Additional License/Certification/Education required
  Must be registered with the College of Registered Nurses of Nova Scotia Dementia Education, Non Violent Crisis Intervention (NVCI), Geriatric Certification an asset There are numerous opportunities to expand knowledge through education. We offer dementia education, including the provincial Alzheimer Disease and other Dementia Care Course and NVCI here onsite amongst numerous other programs to support staff in learning and development.

Completed by: Jo Ann Clark Fenton  Date: June 29, 2015