



Unit Name Dartmouth General Emergency Department

Unit Location Dartmouth General

Program Emergency

Nova Scotia Health Authority Outpatient Service Profile

The purpose of this Profile is to provide Nurses with an overview of each service area.

<u>General Information</u>	
Service	Emergency Department
Site	Dartmouth General Hospital
Brief description of the Unit	Emergency Care provided to Dartmouth community and surrounding catchments which includes approximately 120,000 residents
Unit Orientation	Orientation generally consists of 3-5 days with the department educator and then 16-20 preceptored 12 hr shifts depending on the individuals level of experience.
Number of Beds	20 Acute treatment beds 6 minor treatment beds 2 resuscitation beds.

Patient Care

Patient Population	All ER services for adults and children. Non trauma centre.
Average Patient Age Range	Newborn to adult and elderly
Nursing Model of Care	Primary Nursing: _____ Team Nursing: <input checked="" type="checkbox"/> Other: _____ Total Patient Care: _____ Modified Total Patient Care: _____ Other:

Systems

Medication System	Traditional: _____ Unit Dosage: _____ Other: <input checked="" type="checkbox"/> Other: Pyxis
Scheduling	Manager: <input checked="" type="checkbox"/> Self: _____
Average Number of Staff per Shift	Days: RN <u>10</u> LPN _____ CTA <u>1</u> Evenings: RN <u>9</u> LPN _____ CTA <u>1</u> Nights: RN <u>8</u> LPN _____ CTA <u>1</u>
Service Hours	24 hrs a day 7 days a week
Length of Shift	8hr: <input checked="" type="checkbox"/> 12 hr: <input checked="" type="checkbox"/> Other: _____ Other:

Staff

Staff Mix	RN: <u>97</u> % LPN: _____ % CTA: <u>3</u> %
Physician Coverage	On Call: _____ On Site: <input checked="" type="checkbox"/> N/A: _____ Other: _____
Multidisciplinary Team Members	Paramedics Social Work Discharge Planning Nurse Pharmacist

	Pharmacy Technician Addictions Social Worker Respiratory Therapy Cast Technician
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<u>Required Skills, Qualifications & Experience</u>	
RN	
<i>Registered Nurses provide professional nursing services, deliver health education programs and provide consultative nursing services to promote, maintain and restore patient health.</i>	
<ul style="list-style-type: none"> Responsibilities 	<p>The RN is responsible for the patient assessment, care plan development and implementation as well as monitoring outcomes of the care plan initiated. The RN is responsible to communicate clearly the plan to the patients and families and to take into consideration their care needs and desires when planning, providing and evaluating care.</p> <p>Patients who present to the ED can be stressed and as a result can exhibit challenging behaviors, the RN is responsible to diffuse high stress situations and to maintain calm and professionalism in these situations.</p>
<ul style="list-style-type: none"> Skills Required 	<p>All critical care skills either acquired from previous work experience or willingness to become certified in shared competencies. Care of central lines, IV medication push and some mechanical ventilation, trache care, care of chest tubes, venipuncture, starting IV's, blood cultures, critical care assessment skills, cardiac monitoring, hemodynamic monitoring at times, surgical dressings and wound care, chest pain protocols including heparin drips, and nitro drips. In addition insulin drips, and critical care medication drips.</p>
<ul style="list-style-type: none"> Additional Responsibilities 	<p>Strong collaboration skills with other team members and the ability to set priorities. Physical workload requiring frequent walking. The ability to assess non verbal /infant/dementia patients. Some committee work..</p>
<ul style="list-style-type: none"> Additional License/Certification/Education required 	<p>Staff are required to have or obtain ACLS, TNCC, PALS or ENPC and the EN Program</p>

Completed by: Lori Sanderson

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