**Unit Name** Dartmouth General Emergency Department

**Unit Location** Dartmouth General

**Program** Emergency

**Nova Scotia Health Authority Outpatient Service Profile**

The purpose of this Profile is to provide Nurses with an overview of each service area.

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## Patient Care

### Patient Population
All ER services for adults and children. Non trauma centre.

### Average Patient Age Range
Newborn to adult and elderly

### Nursing Model of Care
Primary Nursing: ______ Team Nursing: __X__ Other: ______ Total Patient Care: ______
Modified Total Patient Care: ______

Other: 

## Systems

### Medication System
Traditional: _____ Unit Dosage: ____ Other: __X__

Other: Pyxis

### Scheduling
Manager: __X____ Self: ______

### Average Number of Staff per Shift
Days: RN ___10___ LPN ___3___ CTA ___1___
Evenings: RN ___9____ LPN ___3___ CTA ___1___
Nights: RN ___8____ LPN ___3___ CTA ___1___

### Service Hours
24 hrs a day 7 days a week

### Length of Shift
8hr: __X__ 12 hr: __X__ Other: ______

Other: 

## Staff

### Staff Mix
RN: ___97___% LPN: ____% CTA: ___3___%

### Physician Coverage
On Call: ______ On Site: __X__ N/A: ______ Other: ______

### Multidisciplinary Team Members
- Paramedics
- Social Work
- Discharge Planning Nurse
- Pharmacist
## Required Skills, Qualifications & Experience

**RN**

*Registered Nurses provide professional nursing services, deliver health education programs and provide consultative nursing services to promote, maintain and restore patient health.*

### Responsibilities

The RN is responsible for the patient assessment, care plan development and implementation as well as monitoring outcomes of the care plan initiated. The RN is responsible to communicate clearly the plan to the patients and families and to take into consideration their care needs and desires when planning, providing and evaluating care.

Patients who present to the ED can be stressed and as a result can exhibit challenging behaviors, the RN is responsible to diffuse high stress situations and to maintain calm and professionalism in these situations.

### Skills Required

All critical care skills either acquired from previous work experience or willingness to become certified in shared competencies. Care of central lines, IV medication push and some mechanical ventilation, trache care, care of chest tubes, venipuncture, starting IV’s, blood cultures, critical care assessment skills, cardiac monitoring, hemodynamic monitoring at times, surgical dressings and wound care, chest pain protocols including heparin drips, and nitro drips. In addition insulin drips, and critical care medication drips.

### Additional Responsibilities

Strong collaboration skills with other team members and the ability to set priorities. Physical workload requiring frequent walking. The ability to assess non verbal /infant/dementia patients. Some committee work.

### Additional License/Certification/Education required

Staff are required to have or obtain ACLS, TNCC, PALS or ENPC and the EN Program

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**Completed by:** Lori Sanderson  
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