

**How long will it take to be placed with a family practice in my community?**

Unfortunately, we are not able to provide a specific timeline for being matched with a family practice. When we become aware that practices are taking new patients, we give them a list of names from that community in the order in which they were received.

Nova Scotia Health Authority is continually working to recruit family doctors and other health care professionals. During this transition time, some areas will wait longer than others for a health care provider, as providers are being placed where there is the greatest need.

**I added my name to a previous wait list for a family practice through Nova Scotia Health Authority. Has my name moved over to the new list?**

Yes. If you added your name to a previous Nova Scotia Health Authority wait list of those needing a family practice, your name has automatically moved over to the new list. You will maintain your order of priority based on the date of your original call. You will receive an automated call confirming that you are on the list.

**Where am I on the wait list?**

Unfortunately, at this time, we are not able to confirm your position on the list. People are placed on the list in the order in which calls are received – first come, first served.

**Can I register in multiple communities for the first available family practice?**

No, we are unable to offer registration in multiple communities at this time.

**I already have a family doctor/family practice but would like to change doctors/practices. Can my name be added to the list?**

Our immediate focus is helping those who are without a family practice, so that as many people as possible can get access to care. As a result, we are not able to add your name to our provincial wait list at this time.

**Do all family practices use this list?**

Nova Scotia Health Authority encourages family practices to contact us when they are able to accept new patients. We then provide a list of names in the order in which information was received, on a first-come, first served basis. The family practices then contact people from the list directly to make an appointment.

**How can my family access childhood immunizations if I do not have a family doctor?**

Public Health offers various immunization services across Nova Scotia for those who are not able to access them through a family practice.

You will need to call your local Public Health office to register for immunization services.

It is important that your family is placed on the wait list for a family practice. Once you are able to find a family practice, you can provide your personal immunization record (yellow card) to your doctor to ensure they have your full immunization history.