

Priority Areas: Increase access to key diagnostic and surgical services

Priority Area	Status
<p>Complete a detailed analysis of current wait-times and develop a plan to improve wait-times for: General Surgery, ENT, Thoracic Surgery, and Urology</p>	<ul style="list-style-type: none"> • A broad, introductory wait times report has been drafted; the orthopedics appendix is finished and the additional four areas of focus will be added as they are completed. • Working groups are currently being established for each of the subspecialty groups. Process used for Orthopedics will be repeated by these groups. • Reviews are currently underway with an expected completion date of April 2018. • Completion of stakeholder engagement relating to the analysis of priority areas is being planned for May 2018. • Development of wait time action plans for the four priority areas is planned for an August 2018 timeframe.
<p>Develop and begin implementation of a multi-year plan to achieve the national benchmark for total hip/knee replacements by April 2020</p>	<ul style="list-style-type: none"> • A proposal was submitted to and approved by DHW. A project steering committee has been established and resources to support implementation are in place. • Targets have been established to reduce the wait list for each of the next three fiscal years with a plan to achieve the national benchmark for those added to the list after April 2020. • Approval for additional Surgeon and Anesthesia positions obtained on December 15, 2017 and the recruitment process initiated. • An integrated care pathway for hip and knee arthroplasty has been drafted and is being reviewed by stakeholders. • Development of standardized Orthopedic Assessment Clinic processes and staffing models are underway. • Stryker Performance team is assisting with many initiatives to aid in identifying and implementing efficiencies, standardization, process improvement and capacity building. • Significant progress has been made on implementation of an OR scheduling algorithm. Pilot sites and services have been identified and an action plan for launch is in progress. • Hiring of additional support resources has been delayed; expected completion now June 2018. • Planning and design of single entry model (central intake) is expected to be completed by end of April 2018.
<p>Implement new service plan based on the approved business case for diagnostic imaging, laboratory and pathology</p>	<ul style="list-style-type: none"> • Awaiting formal approval from the Department of Health and Wellness. A Project Steering Committee has been formed and bi-weekly meetings were initiated beginning on December 19, 2017. • A project Implementation Committee has been formed with the initial kick-off meeting held on January 10, 2018. • Implementation of the Point of Care Testing (POCT) has begun and continues to progress • The Notice of Public Procurement (NPP) phase of the Transportation RFP has been completed with the target for posting the RFP in May 2018. • The process to track and report unscheduled lab closures is fully operational.

Indicator Results

Indicator	Target	YTD Q1 17-18	YTD Q2 17-18	YTD Q3 17-18	YTD Q4 17-18
Percent wait-time in target TKR	TKR 50 percent	37.1%	33.9%	41.1%	37.3%
Percent wait-time in target THR	THR 60 percent	51.4%	50.6%	56.9%	52.5%
Percent long waiters TKR	TKR 35 percent	36.2%	36.7%	36.0%	33.8%
Percent long waiters THR	THR 30 percent	28.7%	28.5%	27.9%	25.8%
Percent wait-time in target (MRI)	62.6 percent	55.9%	57.4%	60.1%	60.9%
Percent change in unscheduled Lab service closures	Less than 5 percent	<i>n/a</i>	0.1%	0.4%	0%
Status of implementation plan for key diagnostic and surgical services	Implementation on Track	Yes	Yes	Yes	Partial
Status of development and implementation of multi-year plan for Orthopedics	Implementation on Track	Yes	Yes	Yes	Partial

	Favorable Performance - Target Achieved
	Monitor Performance
	Unfavorable - Area requires additional focus