



Unit Name Willow Hall

Unit Location Main Floor Mount Hope Building– Nova Scotia Hospital Site

Program Seniors Mental Health

Nova Scotia Health Authority Inpatient Service Profile

The purpose of this Profile is to provide Nurses with an overview of each service area.

<u>General Information</u>	
Service	Willow Hall (Specialty Mental Health Service)
Site	300 Pleasant Street, Dartmouth Nova Scotia Nova Scotia Hospital, Main Floor of Mount Hope Building
Brief description of the Unit	Willow Hall is a 19 bed geropsychiatric acute care inpatient unit. The interdisciplinary team on Willow Hall provides tertiary services to meet the mental health needs of seniors that cannot be addressed in the community. The team collaborates with the Seniors Mental Health Outreach team located in Halifax and Dartmouth.
Unit Orientation	Orientation to the unit is individualized according to need of the employee. New hires are first required to attend the Capital Health General Orientation day. Orientation to the unit includes orientating to day, evening and night shifts with another RN. LPNs and RNs must be orientated to the Pyxis med station. A mental health orientation week is mandatory and will be arranged according to the orientation schedule during that time.
Number of Beds	19

Patient Care

<p>Patient Population</p>	<p>Over the age of 65 with new onset of psychiatric symptoms and those who have dementia with prominent psychiatric features (at any age).</p> <p>Assessment and treatment of psychiatric and medical symptoms by the interdisciplinary team which may involve the following assessments: cognitive, functional, continuing care, etc.</p> <p>Individualized Care Plans</p> <p>Psychological support through therapeutic relationships with the clinicians</p> <p>Medication Management</p> <p>Assistance and total care with Activities of Daily Living</p> <p>Family Support</p>
<p>Average Patient Age Range</p>	<ul style="list-style-type: none"> - Over the age of 65 with new onset of psychiatric symptoms - Those who have dementia with prominent psychiatric features (at any age).
<p>Nursing Model of Care</p>	<p>Primary Nursing: <input checked="" type="checkbox"/> Team Nursing: <input checked="" type="checkbox"/> Other: <input type="checkbox"/> Total Patient Care: <input checked="" type="checkbox"/> Modified Total Patient Care: <input checked="" type="checkbox"/></p> <p>Other: The nursing model of care on Willow is a combination of primary and team based nursing. Each patient is assigned a primary nurse, however, the nursing team works together to provide care in the safest manner possible. Some patients require very little assistance with ADL's while others are total care.</p>

Systems

<p>Medication System</p>	<p>Traditional: <input type="checkbox"/> Unit Dosage: <input type="checkbox"/> Other: <input checked="" type="checkbox"/></p> <p>Other: Pyxis</p>
<p>Scheduling</p>	<p>Manager: <input checked="" type="checkbox"/> Self: <input type="checkbox"/></p> <p>In collaboration, the Team Support Clerk and the Charge Nurse, develop a schedule for each year with input from staff members.</p>
<p>Average Number of Staff per Shift</p>	<p>Days: RN <u>2</u> LPN <input type="checkbox"/> CTA <input type="checkbox"/> Total of 5 staff, 3 could be LPN, CTA or RN Evenings: RN <u>2</u> LPN <input type="checkbox"/> CTA <input type="checkbox"/> Total of 4 staff, 2 could be LPN, CTA or RN</p>

	Nights: RN <u>1</u> LPN _____ CTA__ Total of 2 staff, 1 could be LPN, CTA or RN
Service Hours	24 hours a day, 7 days a week
Length of Shift	8hr: <u>X</u> 12 hr: <u>X</u> Other: _____ Other: Charge Nurse works Monday to Friday 7-15:00

<u>Staff</u>	
Staff Mix	RN: <u>60</u> % LPN: <u>30</u> % CTA: <u>10</u> % (Permanent Full Time Staff)
Physician Coverage	On Call: <u>X</u> On Site: <u>X</u> N/A: _____ Other: _____ On Site Mon – Fri Nights and Weekends on call
Multidisciplinary Team Members	CTA, LPN, Occupational Therapy, Physicians in Family Medicine and Psychiatry, Psychology, RN, Recreation Therapy and Recreation Therapy Associate, Social Work, Team Support Clerk, and Unit Aide.

<u>Required Skills, Qualifications & Experience</u>	
RN <i>Registered Nurses provide professional nursing services, deliver health education programs and provide consultative nursing services to promote, maintain and restore patient health.</i>	
• Responsibilities	Medical and Psychiatric assessment, treatment, and evaluation. Charge Nurse duties Individualized Care Plans Medication Management Family Support Participating in Team Rounds and Family Meetings
• Skills Required	Basic Nursing Skills

	<p>Non Violent Crisis Intervention Training</p> <p>Training using the Pyxis medstation</p> <p>Ventrogluteal injections</p> <p>Therapeutic Relationships</p> <p>Knowledge and/or experience of psychological therapies an asset</p>
<ul style="list-style-type: none"> Additional Responsibilities 	
<ul style="list-style-type: none"> Additional License/Certification/Education required 	<p>BLS (every 2 years)</p> <p>Non Violent Crisis Intervention (every year)</p>

Completed by: Amanda Nickerson

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