

# Welcome to the QEII

What are your questions? Please ask.  
We are here to help you.

# Welcome to the QEII

## Who we are

The QEII provides patients throughout Atlantic Canada with the most advanced health care available today. The QEII is home to leading care, research, teaching and learning in all medical and surgical fields.

## Where we are

The QEII has 10 buildings on two sites in Halifax, the Halifax Infirmary (HI) site and the Victoria General (VG) site:

<b>HI site</b> 1796 Summer Street	<b>VG site</b> 1276 South Park Street
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To see where specific buildings at the QEII are located, please see the map at the end of this guide.

## Parking

Parking locations are also shown on the map at the end of this guide. Special parking rates are available for families of long-term inpatients after the patient's 14th consecutive (back to back) day in hospital. Discounted rates are also offered for outpatients with long-term treatment schedules. Please ask staff at the nursing station or clinic registration desk for details.

## Shuttle service

Patients who need transportation between the HI and VG sites can take the patient and staff shuttle, which runs between sites every 15 minutes during the day.

Shuttle pick-up and drop-off areas are located at the:

<b>HI site</b>	<b>VG site</b>
Outside Halifax Infirmary building 1796 Summer Street Leaves every 15 minutes beginning at 6:30 a.m. and ending at 6:15 p.m.	Outside MacKenzie building 5788 University Avenue Leaves every 15 minutes beginning at 6:37 a.m. and ending at 6:22 p.m.

\*Please note that the shuttle bus is not wheelchair accessible.\*

### **Local transportation**

You can view local bus and ferry schedules for Halifax Transit at [www.halifax.ca/transit](http://www.halifax.ca/transit).

For a taxi, you can call Yellow Cab at 902-420-0000 or pick up one of our taxi phones for direct access to Yellow Cab dispatch.

### **While you are here**

The QEII offers many amenities and services for patients and families. These include:

#### **Wi-Fi**

Patients and visitors at the QEII have free access to wireless Internet services (Wi-Fi), generously provided by the Gauthier and David families through a gift to the QEII Foundation. Wi-Fi areas are marked with signs, and no password is needed. The network name is QEII\_wifi.

## **Cafeterias and restaurants**

The following locations are open to everyone for meals and snacks:

### **VG site**

#### **Scotia Room Restaurant and Starbucks**

Victoria building, main floor

Weekdays: 6:30 a.m.–9 p.m.

Weekends & holidays: 7 a.m.–9 p.m.

Every day: Grill is open 7:30 a.m.–7 p.m.

“Grab and Go” food is available until 9 p.m.

### **HI site**

#### **Summer Savory Restaurant**

Halifax Infirmary building, 2nd floor

Weekdays: 7:30 a.m.–7 p.m.

Weekends & holidays: 8 a.m.–7 p.m.

#### **Starbucks**

Halifax Infirmary building, 4th floor

(Robie Street entrance)

Weekdays: 6:30 a.m.–1 a.m.

Weekends & holidays: 7 a.m.–1 a.m.

#### **Camp Hill Veterans Memorial Cafeteria and Starbucks**

Camp Hill Veterans Memorial Building, main floor

Weekdays: 7:30 a.m.–2:30 p.m.

(Closed on weekends & holidays)

## Gift shops and convenience stores

The gift shops offer a wide selection of gifts, clothing and accessories, pictures, home décor, personal care items, plush toys, kitchen gadgets, greeting cards, balloons, and fresh flowers.

The convenience stores carry magazines, healthy snacks, beverages, select toiletries and sundry items, greeting cards, bus tickets, stamps, and lottery tickets.

Please note, all gift shop and convenience store locations are closed on holidays.

HI site	VG site
<p><b>From the Heart Gift Shop &amp; Convenience</b> Halifax Infirmary building, 4th floor Robie Street entrance Weekdays: 7 a.m.–8 p.m. Weekends: 11 a.m. – 8 p.m.</p>	<p><b>Because You Care Gift Shop</b> Victoria building, main floor Weekdays: 9:30 a.m.–5 p.m.</p> <p><b>Apple-A-Day Gift Shop &amp; Convenience</b> Dickson building, main floor Weekdays: 7:30 a.m.–4 p.m.</p>
<p><b>Gift Shop &amp; Convenience</b> Veterans’ Memorial Building, main floor Weekdays: 9:30 a.m.–5:30 p.m. Weekends: 12 noon–4 p.m.</p>	<p><b>Friendly Corner Convenience Store</b> Victoria building, main floor Weekdays: 8:30 a.m.–8 p.m. Saturday: 11 a.m.–5 p.m.</p>

## Drugstores

There are two drugstores located within the QEII.

<b>HI site</b> Halifax Infirmary building, 4th floor, Robie street entrance  Weekdays: 8:30 a.m.–5 p.m.	<b>VG site</b> Victoria building, main floor along hallway to Centennial building  Weekdays: 8:30 a.m.–5 p.m.
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## Libraries

There are two health sciences libraries located within the QEII. Patients, families, and staff are welcome to use the libraries, including available computer services. There is also free wireless Internet (Wi-Fi) available at the libraries.

<b>HI site</b> Halifax Infirmary building, 2nd floor, room 2201, 1796 Summer Street Phone: 902-473-4296  Weekdays: 8:30 a.m.–4:30 p.m.	<b>VG site</b> Dickson building 5th floor, room 5106, 5820 University Avenue (behind the MacKenzie building) Phone: 902-473-8497  Weekdays: 8:30 a.m.–4:30 p.m.
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## Spiritual care and places of prayer and meditation

These spaces are open 24 hours a day and are accessible to all who seek a place of peace and tranquility. Each space has an area set aside for worship, prayer, and meditation.

<b>HI site</b>	<b>VG site</b>
<ul style="list-style-type: none"><li>› 1st floor, room 1211, Halifax Infirmary building</li><li>› 1st floor, room 1510, Camp Hill Veterans Memorial Building</li></ul>	<ul style="list-style-type: none"><li>› Main floor, room 2007, Victoria building</li></ul>

Church services are offered at the Camp Hill Veterans Memorial building:

Interdenominational worship

- › Sundays at 9:45 a.m.

Roman Catholic Eucharist (Communion)

- › Sundays at 10:30 a.m.

There are also many sacred spaces in the surrounding community. If you have specific questions about churches, synagogues, mosques, or other sacred spaces, please contact Spiritual Care at 902-473-4055.

## Patient relations

If you have questions or concerns about your care or experience at the QEII, please call toll-free: 1-844-884-4177 or email: [healthcareexperience@nshealth.ca](mailto:healthcareexperience@nshealth.ca)

## Security

Security Services ensures that all patients, families, visitors, and staff are safe at the QEII. To report a concern or for more information, visit or call:

<b>HI site</b>	<b>VG site</b>
Room 1237, Halifax Infirmery building	Main lobby, Dickson building
Phone: 902-473-4894	Phone: 902-473-2230

Please note, the hospital is not responsible for lost or missing items. Please leave valuables at home.

## The QEII Foundation

The QEII Foundation is a non-profit, charitable organization that inspires generosity to advance health care at the QEII. To learn more, or to contact the QEII Foundation:

Online: <http://qe2foundation.ca>

Email: [info@qe2foundation.ca](mailto:info@qe2foundation.ca)

Phone: 902-334-1546

Toll free: 1-888-428-0220

Fax: 902-442-7172

Mailing address:

5657 Spring Garden Road

Park Lane Mall, Suite 3005

Halifax NS B3J 3R4

You can visit the QEII Foundation on the 4th floor of the Halifax Infirmery (satellite office).



# Accommodations

If you need a place to stay, there are not-for-profit lodgings near the QEII site that have rooms for patients and families.

**Halifax Haven Guest Home**

Email: [halifaxhaven@gmail.com](mailto:halifaxhaven@gmail.com)

5897 Inglis Street

Phone: 902-421-1650

**Point Pleasant Lodge**

[www.pointpleasantlodge.com](http://www.pointpleasantlodge.com)

1121 South Park Street

Phone: 902-421-1599

**The Dr. Susan K. Roberts Lodge That Gives  
(The Cancer Lodge)**

Canadian Cancer Society

[www.sobeycancersupportcentre.ca](http://www.sobeycancersupportcentre.ca)

5826 South Street

Phone: 1-800-639-0222 or 902-420-1849

Some places also offer special rates for families of patients. Please ask when you make your reservation.

## Grocery stores

There are many grocery stores around the QEII. These include:

**Sobeys:**

1120 Queen Street

Monday to Saturday: 6 a.m.–midnight

Sundays: 7 a.m.–11 p.m.

Phone: 902-422-9884

**Pete's Frootique:**

1515 Dresden Row

Monday to Saturday: 8 a.m.–9 p.m.

Sundays: 8 a.m.–6 p.m.

Phone: 902-425-5700

**Atlantic Superstore:**

6139 Quinpool Road

Monday to Saturday: 7 a.m.–11 p.m.

Sundays: 8 a.m.–11 p.m.

Phone: 902-425-1498

**Atlantic Superstore:**

1075 Barrington Street

Open 24 hours a day, 7 days a week

Phone: 902-492-3240

# QEII Health Sciences Centre

is made up of 10 buildings located on two sites

Halifax Infirmary Site	
1a.	Halifax Infirmary
1b.	Emergency Dept.
2.	Abbie J. Lane Memorial Building
3.	Camp Hill Veterans' Memorial Building
VG Site	
4.	Nova Scotia Rehabilitation Centre
5.	Bethune Building
6.	Mackenzie Building Laboratories
7.	Centre for Clinical Research
8.	Dickson Building
9.	Victoria Building
10.	Centennial Building

- P** Patient Parking
- ▶** Entrance Doors

Please do not wear scented products when you come to the QEII.



