Factor Product Pick-up

For patients with a hereditary bleeding disorder who infuse factor products at home

www.nshealth.ca
Factor Product Pick-up

How do I arrange to pick up my product?

**One week** before you need to pick up your product, you must call Blood Transfusion Services at 902-_______-__________ (x______) to arrange a time for pick-up.

**Please call during these times:**

- Monday-Friday (except holidays)
- Other days: ________________

Between hours of: ______-_______ (unless other arrangements have been made).

On the day of pick-up, please call and confirm the pick-up time with Blood Transfusion Services at 902-_______-__________ (x______).
When can I pick up my product?
- Monday-Friday (except holidays)
- Other days: ____________________

Between hours of: ______-_______
(unless other arrangements have been made).

Where do I pick up my product?
Hospital: _______________________
Blood Transfusion Services
Floor: __________________________
Address: _________________________
City/town: _______________________

What are your questions?
Please ask.
We are here to help you.
Prescriptions

• Factor products cannot be given without a current prescription.
• Prescriptions are issued from your Bleeding Disorder Clinic.
• Prescriptions are renewed yearly at a clinic visit.

Infusion records

• It is your responsibility to submit infusion records to your Bleeding Disorder Clinic.
• The Canadian Bleeding Disorder Registry (CBDR/MyCBDR) is a quick and efficient way to submit your infusions directly to your Bleeding Disorder Clinic. To create an account online, go to: www.mycbdr.ca

If you do not have Internet access, please ask staff at your Bleeding Disorder Clinic about alternate ways to submit your infusion records.
QEII Adult Bleeding Disorder Clinic
Phone: 902-473-5612
Adult Nurse Coordinator
Phone: 902-473-2220
Pager: 2226
Email: 

IWK Pediatric Bleeding Disorder Clinic
Phone: 902-470-8752
Pediatric Nurse Coordinator
Phone: 902-470-8752
Email: 

IWK/QEII Factor Product Utilization Assistant and MyCBDR Data Manager
Phone: 902-441-0045
Email: 
For major bleed episodes:
Go to the nearest emergency department with your Factor First Card and factor product if possible, and have the attending health care provider page the Hematologist on call:
› QEII: 902-473-2220
› IWK: 902-470-8888

Looking for more health information?
Find this pamphlet and more patient resources here:
http://library.nshealth.ca/PatientGuides
Contact your local public library for books, videos, magazines, and other resources. For more information, go to http://library.novascotia.ca
Connect with a registered nurse in Nova Scotia any time: call 811 or visit https://811.novascotia.ca
Learn about other programs and services in your community: call 211 or visit http://ns.211.ca

Nova Scotia Health Authority promotes a smoke-free, vape-free, and scent-free environment. Please do not use perfumed products. Thank you!

Nova Scotia Health Authority – www.nshealth.ca
IWK Health Centre – www.iwk.nshealth.ca

Prepared by: Nova Scotia Provincial Blood Coordinating Program®, QEII Adult Bleeding Disorder Clinic and IWK Pediatric Bleeding Disorder Clinic
Designed by: NSHA Library Services
IWK Health Centre Patient Learning number: PL-1020

The information in this brochure is for informational and educational purposes only. The information is not intended to be and does not constitute health care or medical advice. If you have any questions, please ask your health care provider.

WH85-0928 Updated November 2017
The information in this pamphlet is to be updated every 3 years or as needed.