Welcome to the Medical Unit at Digby General Hospital

75 Warwick Street
Digby, NS
B0V 1A0

Nursing station:
902-245-2502 extension 3236
Patient line: 902-245-6555
Welcome to the Medical Unit at Digby General Hospital

About the Medical Unit
The Medical Unit is a 20-bed medical and alternate level of care (ALC) unit for patients from the Digby area. There are both private and shared rooms, which are assigned based on patient care needs.

Can I have visitors?
We understand that family and friends are important, especially while you are in the hospital. The best time to have visitors is from 11 a.m.–8 p.m. Tell the staff if you would like to have your number of visitors or time of visits restricted.

This pamphlet is just a guide. Please talk to your health care provider about your questions. We are here to help you.
Should I bring personal supplies from home?

Some personal supplies are not given out while you are in the hospital. Please bring or ask family or friends to bring these items:

- [ ] Toothbrush
- [ ] Toothpaste
- [ ] Shampoo
- [ ] Combs, brushes
- [ ] Deodorant
- [ ] Body wash
- [ ] Body powder
- [ ] Body lotion
- [ ] Electric shavers
- [ ] Non-slip shoes or slippers

Please remember that the hospital is a scent-free environment.

What are your questions?
Please ask. We are here to help you.
Who is part of my care team while I’m on the Medical Unit?
Some of the health care professionals who will care for you include:

- Doctors
- Registered Nurses (RN)
- Licensed Practical Nurses (LPN)
- Continuing Care Assistants (CCA)
- Physiotherapist
- Occupational Therapist
- Dietitian
- Recreation Therapist
- Respiratory Therapist
- Pharmacist
- Pharmacy Technician
- Rehabilitation Assistant
- Continuing Care Coordinator
- Palliative Care Nurse
- Social worker
- Speech Therapist

Your family doctor may also ask other specialists to visit you while you are in hospital.

Are spiritual services available?
There is a chapel on the second floor of the hospital. The chapel is open to everyone as a quiet space. When you are admitted to the hospital, staff will ask if you would like to be visited by a member of the clergy. Let staff know of any special requests for services.
Is there a phone I can use?
Patient telephones are available to help you keep in touch with family and friends. To connect, transfer, or disconnect your telephone, dial 499 from your bedside telephone. There is a fee for this service. To dial out, dial 7 and then the telephone number. Ask staff if you have any questions.

Is there a TV I can watch?
Patient TV services are available for a fee. To connect a bedside TV, call 1-866-223-3686. Payment is by credit card only.

Is there Wi-Fi?
Public Wi-Fi is available throughout the hospital. Ask staff if you have any problems accessing Wi-Fi.

When is the cafeteria open?
The cafeteria is open to the public from 9:30 a.m.–10:30 a.m. and noon.–1 p.m., Monday to Friday.
Where can we park?
There are paid parking lots in front of and behind the hospital. There is a bank machine (ATM) and a coin machine in the main lobby. Monthly parking passes can be bought at the finance office on the main floor or at the main registration area.

Questions or comments
Feel free to ask staff any questions you have. We are happy to help.

If you have a comment about your care, talk to the Team Lead. The Team Lead is available from 7 a.m.–3 p.m., Monday to Friday at 902-245-2502 extension 3236.

Contacts:
Nurse Manager: 902-245-2502 extension 3248
Site Manager: 902-245-2502 extension 3219
Looking for more health information?
Find this pamphlet and all our patient resources here: http://library.nshealth.ca/PatientGuides
Contact your local public library for books, videos, magazines, and other resources.
For more information go to http://library.novascotia.ca

Nova Scotia Health Authority promotes a smoke-free, vape-free, and scent-free environment.
Please do not use perfumed products. Thank you!

Nova Scotia Health Authority
www.nshealth.ca

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The information is not intended to be and does not constitute health care or medical advice.
If you have any questions, please ask your health care provider.

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