

## **Volunteer Advisory Committee Member (VIRTUAL CARE: Telehealth)**

**Our health care system learns from your experience. Help us shape the future.**

Nova Scotia Health Authority has made a commitment to involve citizens in establishing priorities and making decisions that matter to them and impact their lives, our community and the sustainability of our health care system.

The NS Health Virtual Care Program is committed to providing excellent care for patients and families. We are seeking two or three community-minded individuals to bring a consultative patient and/or family/caregiver point of view and voice to Virtual Care Services. The goal of this is to position the virtual care program to be better responsive to NS patient needs with regards to care closer to home. No special knowledge or skills in virtual care needed. The ideal persons will use their experience as a patient or family member/caregiver to help advise virtual care services.

Some of the duties of this position may be, participating in the virtual care strategic planning, reviewing the experience of virtual care clinical delivery, applying experience to accreditation standard review process, reviewing and making recommendations on reference documents, giving client perspective to the redesign of virtual care over the next couple years. Basic virtual care orientation will be provided.

### **Those selected will have one or more of the qualifications below:**

- Personal or family/caregiver experience with the Telehealth service within the last two years.
- Be 18 years of age or older.
- Participants will require a grade 10-12 reading level
- Can look at issues from more than one point of view.
- Can share honest points of view in a respectful way.
- Be reflective of diverse populations and perspectives in our community.
- Previous volunteer experience is an asset.
- Interested in making a positive contribution to health care services.

### **Additional requirements:**

- Serve a two year volunteer term, four daytime meetings annually.
- Sign a confidentiality agreement.
- Have or be willing to obtain a Criminal Background Check.
- Declare any potential conflicts of interest.
- Internet high speed and receipt of emails with links.
- Opening, reviewing and reading Microsoft Word and Adobe documents.
- Use skype, have a web camera and microphone or telephone.
- If the above technical requirements cannot be met, the volunteer must be able to travel to the nearest community computer location. (I.e. library or CAP site)

**Please note: These are volunteer positions.** If this opportunity is of interest, send a letter and/ or resume telling us why you are interested and why you believe you should be selected to join the Virtual Care: Telehealth Advisory Group. Applications can be emailed to [virtualcare@nshealth.ca](mailto:virtualcare@nshealth.ca).

The deadline for applications is OPEN (First rounds of interview set for mid Fall 2018).