

## **Victoria General - General Internal Medicine Clinic**

### **Outpatient Service Profile**

(The purpose of this Profile is to provide Nurses with an overview of each service area.)

**Service:** General Internal Medicine Clinic

**Site:** VG, Dickson

**Community Served:** HRM and beyond

### **Patient Care**

**Patient Population:** Men & Women, Hypertension, Heart Failure, Cardiovascular Disease, COPD, Diabetes, GI problems, Co-morbidities, Other, Chronic & Acute Disease, Diagnosis and Treatment

**Average Patient Age Range:** 16 – 95 years

**Skills Required:** Organizational, Communication, Computer, Teaching – patients  
and others, Problem-Solving

**Additional Responsibilities:** Ambulatory B/P Monitors, Medication Procurement for  
compassionate reasons,

**Experience Considered an Asset:** Computer, Adult Education

### **Systems**

**Medication System:** Traditional: \_\_\_\_ Unit Dose: \_\_\_\_ N/A: x Other: \_\_\_\_\_

**Size of Caseload:** 16 patients/week (ABPM's), 3-20 patients for Hypertension Education 8x/month,  
others for B/P checks, individual education, etc.

**Physician Coverage:** On Call: \_\_\_\_ On Site: \_\_\_\_ N/A: x

**Multidisciplinary Team Members Include:** Physicians, Nurses (Dietitian and Yoga Instructor for  
Hypertension Education only)

**Service Hours:** 0800 – 1700 hours

**Length of Shift:** 8hr \_\_\_\_ 12hr \_\_\_\_ Other x (Hours vary from 8-hour to 12hour  
shifts depending on patient teaching schedule)