**Unit Name** Hematology Clinic

**Unit Location** 4 South Victoria Building, VG Site

**Program** Cancer Care and Treatment

**Nova Scotia Health Authority Outpatient Service Profile**

The purpose of this Profile is to provide Nurses with an overview of each service area.

<table>
<thead>
<tr>
<th><strong>General Information</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Service</strong></td>
</tr>
<tr>
<td><strong>Site</strong></td>
</tr>
<tr>
<td><strong>Brief description of the Unit</strong></td>
</tr>
<tr>
<td><strong>Unit Orientation</strong></td>
</tr>
<tr>
<td><strong>Number of Beds</strong></td>
</tr>
</tbody>
</table>
### Patient Care

**Patient Population**
Not yet diagnosed, newly diagnosed or follow up patients with malignant (cancer) or benign hematological diagnosis, hereditary bleeding disorders, or blood clots. Diagnostic procedures, such as bone marrow biopsies, performed and patients recovered in clinic. Assessments, patient education, care coordination and symptom management (including telephone care). *See RN responsibilities below.

**Average Patient Age Range**
16-90s.

**Nursing Model of Care**
- Primary Nursing: _____
- Team Nursing: _____
- Other: _____
- Total Patient Care: _____
- Modified Total Patient Care: _____

*Other:* Primary RN or RN/LPN and Dr Teams. RNs and LPNs manage caseload of patients on active treatment/follow up.

### Systems

**Medication System**
- Traditional: _____
- Unit Dosage: _____
- Other: _____

*Other:*

**Scheduling**
- Manager: _____
- Self: _____

**Average Number of Staff per Shift**
- Days: RN _6-8_ LPN _2_ CTA _____
- Evenings: RN _____ LPN _____ CTA _____
- Nights: RN _____ LPN _____ CTA _____

**Service Hours**
Monday- Friday 0800-1630 hrs (no holidays or weekends).

**Length of Shift**
- 8hr: _____
- 12 hr: _____
- Other: _____

*Other:*
## Staff

### Staff Mix

<table>
<thead>
<tr>
<th>Role</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>RN</td>
<td>70%</td>
</tr>
<tr>
<td>LPN</td>
<td>30%</td>
</tr>
<tr>
<td>CTA</td>
<td></td>
</tr>
</tbody>
</table>

### Physician Coverage

<table>
<thead>
<tr>
<th>Coverage Type</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>On Call</td>
<td>_____</td>
</tr>
<tr>
<td>On Site</td>
<td>X</td>
</tr>
<tr>
<td>N/A</td>
<td>_____</td>
</tr>
<tr>
<td>Other</td>
<td>_____</td>
</tr>
</tbody>
</table>

### Multidisciplinary Team Members

Physicians, Hematology Fellows/Medical Students, Nurse Practitioner, Blood & Marrow Transplant RN Coordinators, Clinical Trials RNs, Clerical, Unit Aide, Social Work, Pharmacy.

## Required Skills, Qualifications & Experience

### RN

Registered Nurses provide professional nursing services, deliver health education programs and provide consultative nursing services to promote, maintain and restore patient health.

#### Responsibilities

- **Malignant Hematology (Cancer):** Assessment (newly diagnosed through to palliative care), psychosocial support, teaching, care coordination, symptom management, telephone care (monitoring of blood work and symptoms for patients at home, identification and management of oncologic emergencies). Assist with procedures, such as bone marrow biopsies; and management of specimens collected.

- **Benign Hematology:** Same as above but for benign hematological diagnoses.

- **Bleeding Disorder:** Triage consults. Assessment, psychosocial support, teaching, care coordination, symptom management, telephone care (monitoring of blood work and symptoms for patients on home treatment). Care coordination of patients requiring surgery; teaching staff on inpatient units regarding care of the patient with a bleeding disorder.

- **Anticoagulation Clinic:** Triage consults (often urgent due to need for surgery or newly diagnosed blood clot requiring management). Assessment, psychosocial support, teaching, care coordination, symptom management, telephone care (monitoring of blood work and symptoms for patients on home treatment). Care coordination of patients requiring surgery.

#### Skills Required

Strong assessment, communication and patient education skills. Excellent time management, organization and critical thinking. Ability to work closely with physician colleagues. Ability to work well in a team and independently.
<table>
<thead>
<tr>
<th><strong>Subcutaneous injections, Care of Central Venous Access Devices an asset.</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>• Additional Responsibilities</strong></td>
</tr>
<tr>
<td><strong>• Additional License/Certification/Education required</strong></td>
</tr>
</tbody>
</table>

**Completed by:** Joy Tarasuk  
**Date:** June 10, 2015