



Annual General Meeting – July 10, 2019

Report from the Quality Improvement and Safety Committee

The Quality Improvement & Safety Committee of the Nova Scotia Health Authority was established to support the Board in fulfilling its mandate to provide governance oversight in relation to quality of care and service; safety and system performance, including but not limited to aspects of strategic plans, corporate performance, stakeholder relations and communications that support quality improvement and safety priorities; any other quality improvement, safety, outcome or performance monitoring matter that is referred to the Committee by the Board for its consideration and recommendation.

In the past year, the Quality Improvement and Safety Committee:

- Monitored and provided governance oversight in relation to the achievement of the organizations goals, objectives and priorities
- Monitored achievement of the requirements of the accountability agreement between the Department of Health & Wellness and NSHA
- Provided governance oversight in relation to the development, maintenance and evaluation of the organizations quality improvement and safety program, including:
 - the organization's quality improvement and oversight structure
 - approach to patient engagement
 - appropriateness of care strategy
 - safety culture strategy
- Monitored, through the President & CEO, the quality of care provided by NSHA and the existence of effective systems for follow-up and corrective action
- Monitored patient safety incidents, serious reportable events, infection control measures, patient satisfaction and organizational performance reporting
- Ensured the organization and Board of Directors met Accreditation Canada's requirements
- Monitored patient engagement in quality improvement and service planning and the implementation of patient/family presence initiatives
- Monitored and reported to the Board on significant risks to the NSHA relating to quality and patient safety

Committee Membership during 2018-19:

Dr. Louise Cloutier (Chair), Dianne Hamilton, Dr. Patricia Hansen-Ketchum, Wayne MacDonald, Marie McCully Collier, Frank van Schaayk (Board Chair, ex-officio, Voting), Janet Knox (President & CEO, ex-officio, voting), Colin Stevenson (VP, non-voting), Dr. Mark Taylor (Interim, Co-VP Medicine, non-voting), Tim Guest (VP / CNO, non-voting)

Respectfully submitted,

Dr. Louise Cloutier, Chair, Quality Improvement and Safety Committee