



## Annual General Meeting – July 6, 2021

### Report from the Quality Improvement and Safety Committee (2020-21)

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The Quality Improvement & Safety Committee of Nova Scotia Health was established to support the Board in fulfilling its mandate to provide governance oversight in relation to quality of care and service, safety, and system performance. This included, but was not limited to aspects of strategic plans, corporate performance, stakeholder relations and communications which support Nova Scotia Health's quality improvement and safety priorities; and any other quality improvement, safety, outcome or performance monitoring matter that was referred to the Committee by the Board for its consideration and recommendation.

In the past year, the Quality Improvement and Safety Committee:

- Monitored quality and safety issues related to the COVID-19 pandemic
- Provided governance oversight and input into the review and revision of Nova Scotia Health's quality improvement, safety and performance framework and the associated areas of focus
- Provided oversight for the organization's enterprise risk management process. Identified risk appetite levels related to quality and patient safety for ongoing monitoring and evaluation and monitored and reported to the Board on significant risks to Nova Scotia Health relating to quality and patient safety
- Received education to support committee members in their role. Areas of focus included access to surgical services, safe care and actions being taken to improve the Hospital Standardized Mortality Ratio (HSMR), and the scope and impact of the Opioid Treatment program
- Ensured the patient voice was incorporated into meetings through shared stories of patient experience while receiving care and services provided by Nova Scotia Health
- Monitored and provided governance oversight in relation to the development and achievement of the organization's goals, objectives, and priorities
- Monitored achievement of the requirements of the accountability agreement between the Department of Health & Wellness and Nova Scotia Health
- Provided governance oversight and input into the annual Quality and Sustainability Plan priorities
- Reviewed quality and safety measures and monitored the systems and initiatives put in place to address gaps in performance
- Monitored and ensured compliance related to patient safety incidents, serious reportable events, infection control measures, patient satisfaction and organizational performance reporting
- Supported the organization and Board of Directors in meeting Required Organizational Practices (ROPs) and governance standards required through Accreditation Canada and preparing for the next onsite accreditation survey
- Monitored patient engagement in quality improvement and service planning and the implementation of patient/family presence initiatives

#### **Committee Membership during 2020-21:**

Dr. Louise Cloutier (Chair), Dr. Cindy Forbes, Dr. Frances Moriarty (non-director committee member, non-voting), Sheila Sears, Susan Spence, Frank van Schaayk (Board Chair, ex-officio, Voting), Dr. Brendan Carr (President & CEO, ex-officio, non-voting), Colin Stevenson (VP, non-voting), Dr. Nicole Boutilier (VP Medicine, non-voting), Dr. Gail Tomblin Murphy (VP/CNE, non-voting)

Respectfully submitted,

Dr. Cindy Forbes, Chair, Quality Improvement and Safety Committee