Patient & Family Guide
2026

Welcome to the QE II Health Sciences Centre

متوفر أيضآ باللغة العربية.
Also available in Arabic: AR85-2209

Aussi disponible en français : FF85-1126

nova scotia health

www.nshealth.ca

Welcome to the QE II Health Sciences Centre

Who we are

- The QE II Health Sciences Centre provides patients throughout Atlantic Canada with the most advanced health care available. The QE II is home to leading care, research, teaching, and learning in all medical and surgical fields.

Where we are

- The QE II has 10 buildings on 2 sites in Halifax: the Halifax Infirmary (H.I.) and the Victoria General (V.G.):
  - **H.I. site**
    1796 Summer Street
  - **V.G. site**
    1276 South Park Street
- See the map at the end of this pamphlet for where each building is located.

Parking

- Parking lots are shown on the map at the end of this pamphlet.
- Parking is free at all locations for patients, support persons, and visitors.

- You will need a parking validation ticket to exit the parking sites. These are available at the parking registration desks in the following locations:
  - H.I. site, Summer Street entrance
  - H.I. site, Abbie J. Lane clinic registration
  - H.I. site, Veterans' Memorial Building entrance
  - V.G. site, Dickson Building entrance
  - V.G. site, Centennial Building entrance

QE II free shuttle service

- The shuttle runs between the H.I. and V.G. sites every 20 minutes, Monday to Friday, from 5:30 a.m. to 8:30 p.m. The shuttle stops at the Summer Street entrance of the H.I. site and near the V.G. site on University Avenue.
  - www.nshealth.ca/qeii-health-sciences-centre-free-shuttle-service

Local transportation

Bus and ferry schedules:
Halifax Transit:
- www.halifax.ca/transit

Taxis

- You can pick up a taxi phone in each QE II building for direct access to Yellow Cab:
  - Phone: 902-420-0000

Ride-sharing companies

- Download the company's app to book a ride.
  Uber:
  - www.uber.com

  Lyft:
  - www.lyft.com

While you are here

The QE II has many services for patients and support persons. These include:

Wi-Fi

- Patients and visitors at the QE II can use free wireless Internet services (Wi-Fi). Wi-Fi areas are marked with signs.
  - The network name is **QE II_wifi**. You do not need a password.

Cafeterias and restaurants

- These locations are open to everyone for meals and snacks:

  The Lettuce Eatery - Victoria Building, 1st floor
  - Hours: 7 a.m. to 9 p.m., 7 days a week

  The Radish Eatery - Halifax Infirmary building, 2nd floor
  - Hours: 7 a.m. to 11 p.m., 7 days a week

  The Poppy Eatery - Veterans' Memorial Building, 1st floor
  - Hours: 7:30 a.m. to 2:30 p.m., Monday to Friday

Retail drugstore

- **Shoppers Drug Mart**
  Halifax Infirmary building, 1st floor
  (Summer Street entrance)
  - Hours: 9 a.m. to 5 p.m., Monday to Friday

Library

- Patients, support persons, and staff are welcome to use the library, including available computer services and free Wi-Fi.
  Halifax Infirmary building, 2nd floor,
  Room 2207
  1796 Summer Street
  - Phone: 902-456-0747
  - Hours: 8:30 a.m. to 4:30 p.m.,
    Monday to Friday

Sacred spaces

- These spaces are open 24 hours a day and are for anyone who needs a place of peace. Each space has an area set aside for worship, prayer, and meditation.

  H.I. site
  - Halifax Infirmary building, 2nd floor, next to the library
  - Camp Hill Veterans' Memorial Building, 1st floor, Room 1510

  V.G. site
  - Victoria Building, main floor, Room 2007

- Church services are offered at the Camp Hill Veterans' Memorial Building:
  Christian Inter-denominational worship
  - Sundays: 9:45 a.m.

  Roman Catholic Mass
  - Sundays: 10:45 a.m.
- There are also many sacred spaces in the area. If you have questions about churches, synagogues, mosques, or other sacred spaces, please call Spiritual Care:
  - Phone: 902-473-4055
  - Hours: 8 a.m. to 4 p.m., Monday to Friday

Patient relations

- If you have questions or concerns about your care or experience at the QE II:
  - Phone (toll-free): 1-844-884-4177
  - Email: CZpatientrelations@nshealth.ca

Security

- Security Services makes sure that all patients, support persons, visitors, and staff are safe at the QE II.
- To increase safety and security for everyone, all patients and visitors at the H.I. site go through a weapon screening system.
  - **Do not bring any weapons or dangerous items with you**.

- To report a security concern, or for more information, visit or call:

  H.I. site
  Halifax Infirmary building, Room 1237
  › Phone: 902-473-4894

  V.G. site
  Dickson Building, main floor lobby
  › Phone: 902-473-2230

The QE II Foundation

- The QE II Foundation is a non-profit, charitable organization that raises money to advance health care at the QE II Health Sciences Centre.
- To learn more about the QE II Foundation or to make a donation:
  › Visit: https://QE2Foundation.ca
  › Email: info@qe2foundation.ca
  › Phone (toll-free): 1-888-428-0220 or 902-334-1546
  › Fax: 902-442-7172

  Mailing address (for donations):
  301-7051 Bayers Road
  Halifax, NS
  B3L 2C1

Accommodations

- If you need a place to stay, there are not-for-profit lodgings near the QE II that have rooms for patients and support persons listed below. **Please note**: this is not a complete list.

  Halifax Haven Guest Home
  745 Young Avenue
  https://halifaxhaven.canadamissions.ca/
  Email: halifaxhaven@gmail.com
  - Phone: 902-421-1650

  Point Pleasant Lodge
  1121 South Park Street
  www.pointpleasantlodge.com
  Email:
  guestservices@pointpleasantlodge.com
  - Phone: 902-421-1599

  Dr. Susan K. Roberts Lodge That Gives and Sobey Cancer Support Centre (Canadian Cancer Society)
  5826 South Street
  https://cancer.ca/en/living-with-cancer/how-we-can-help/accommodation
  - Phone (toll-free): 1-800-639-0222 or 902-423-6183

H.I. Halifax Heritage House
1253 Barrington Street

- Phone: 902-422-3863
- Low-cost hostel with some private rooms and shared dorms, common areas, and a kitchen

Dalhousie University (Halifax campus only)
6283 Alumni Crescent
https://www.dal.ca/dept/summer-accommodations.html

Mount Saint Vincent University
166 Bedford Highway
www.msvu.ca/campus-life/campus-services/conference-services/accommodations/

Saint Mary's University
923 Robie Street
www.smu.ca/conferenceservices/summer-accomodations.html

- Choose "Book Now" and you will be redirected to booking.com

University of King's College
6350 Coburg Road
https://conferences.ukings.ca/portfolio/summer-accommodations/

- Choose "Book a Room" and you will be redirected to the booking portal

Other places may have special rates for family members or caregivers. Please ask when you make your reservation.

Grocery stores

- There are many grocery stores around the QE II. These include:

  Sobeys
  1120 Queen Street
  www.sobeys.com/stores/sobeys-queen-street
  - Phone: 902-422-9884

  Pete's Frootique™ & Fine Foods
  1515 Dresden Row
  https://petes.ca/
  Lunchline (cafeteria service):
  - Phone: 902-425-5700

  Atlantic Superstore™
  6139 Quinpool Road
  www.atlanticsuperstore.ca/store-locator/details/0383
  - Phone: 902-425-1498

  Atlantic Superstore™
  1075 Barrington Street
  www.atlanticsuperstore.ca/store-locator/details/0369
  - Phone: 902-492-3240

Check online or call for store hours.

QEII Health Sciences Centre

is made up of 10 buildings located on two sites

Halifax Infirmary Site

1a. Halifax Infirmary
1b. Emergency Dept.

2. Abbie J. Lane Memorial Building

3. Camp Hill Veterans' Memorial Building

VG Site

4. NS Rehabilitation and Arthritis Centre

5. Bethune Building

6. Mackenzie Building Laboratories

7. Centre for Clinical Research

8. Dickson Building

9. Victoria Building

10. Centennial Building

P Patient Parking

▶ Entrance Doors

Please do not wear scented products when you come to the QEII.

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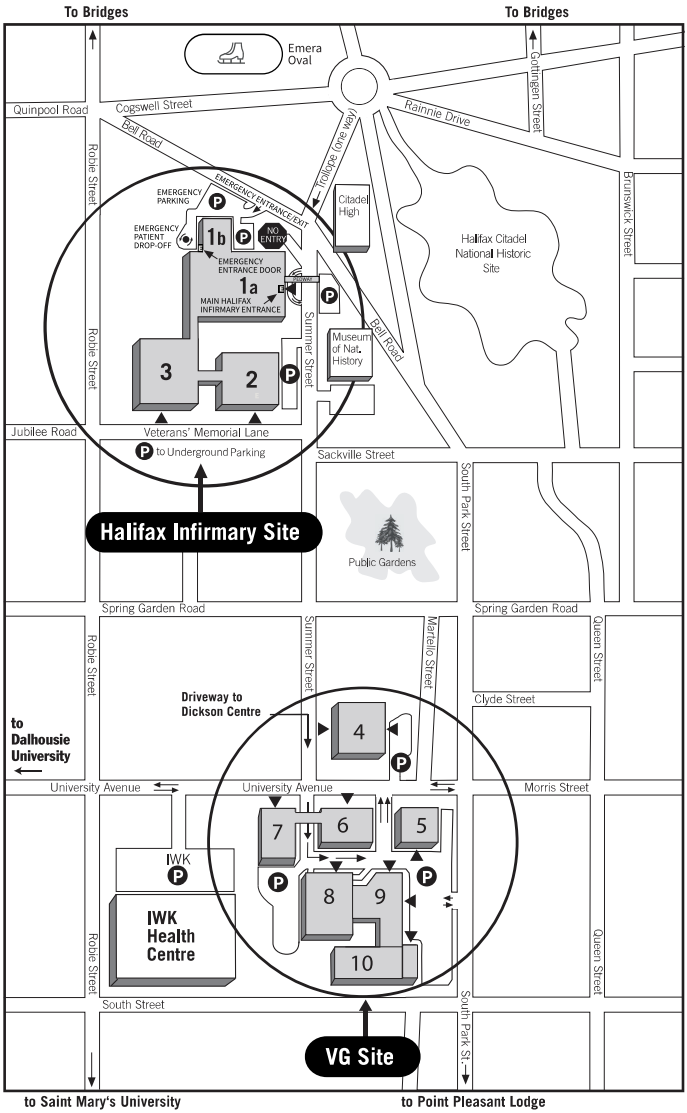

Notes:

This pamphlet is for educational purposes only. It is not intended to replace the advice or professional judgment of a health care provider. The information may not apply to all situations. If you have any questions, please ask your health care provider.

Find all patient education resources here:
www.nshealth.ca/patient-education-resources

Connect with a registered nurse in Nova Scotia any time:
Call 811 or visit: https://811.novascotia.ca

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To be reviewed October 2029 or sooner, if needed.
Learn more:
https://library.nshealth.ca/patient-education-resources

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