

Hospital Fees for Out-of-Country Visitors

If you are not a Canadian resident with a valid health card, **you will have to pay for your care.**

- Certain services, procedures, and medications can cost more.
- **There is also a fee if you need to access your health record. Fees vary.**
- All fees can change at any time.

If you do not understand the fees for your care, call Nova Scotia Health's Finance Department:

- › Phone (toll-free): 1-844-783-7416

Emergency Health Services (EHS)

- You will have to pay for all fees if you need EHS ambulance services.
- If you have questions about these fees, call the EHS billing office:
 - › Phone (toll-free): 1-888-280-8884

Insurance

- **It is important to understand what your private insurance does and does not cover (pay for).**
- Call your insurance company to find out how much is covered. Because of privacy laws, hospital staff **cannot** do this for you. It is your responsibility.
- When you are first admitted to the hospital, give hospital staff all of the details of what is covered by your insurance.
- Your insurance company must give proof of a guarantee of payment before Nova Scotia Health will submit (put in) any claim.
- You must pay for any amounts not paid by your insurance, including cases where your insurance company denies (rejects) a claim. You can pay by cash, cheque, debit, Visa, Mastercard®, or American Express® (certain locations only).

You can also pay online by visiting:
› <https://payments.nshealth.ca/>

Hospital stays

- If you have to stay in the hospital, you will be charged a daily fee. Part of this fee includes:

- › Meals
- › Blood work
- › Most drugs and tests
- › X-rays

Ward	Daily fee
Aberdeen Regional	\$3,105
Aberdeen Regional – ICU	\$7,626
Cape Breton Regional	\$4,140
Cape Breton Regional – ICU	\$13,479
Colchester East Hants	\$2,682
Colchester East Hants – ICU	\$7,341
Cumberland Regional	\$2,589
Cumberland Regional - ICU	\$8,055
Dartmouth General	\$3,027
Dartmouth General – ICU	\$9,693
Glace Bay Regional	\$3,114
Glace Bay Regional – ICU	\$10,644
QE II (Halifax)	\$4,800
QE II (Halifax) – ICU	\$21,879
South Shore Regional	\$3,609
South Shore Regional – ICU	\$9,018
St. Martha’s Regional	\$3,261
St. Martha’s Regional – ICU	\$8,196
Valley Regional	\$3,675
Valley Regional – ICU	\$13,575
Yarmouth Regional	\$3,315
Yarmouth Regional – ICU	\$15,003
All other facilities	\$2,079

- This rate does **NOT** include:
 - › Doctors’ fees (you will be billed directly by the doctor)
 - › Phone and TV services
 - › Certain tests and medications

We will try to give you the room you ask for, but semi-private and private rooms are not always available.

Preferred room	Daily fee
Semi-private (extra fee)	\$170
Private (extra fee)	\$210

Outpatient services

Most of these will take place in the hospital.

Examples:

Outpatient service	Fee
Emergency or outpatient visit	\$897.50
Lab – Blood (per test)	Up to \$225
Lab – Urine (per test)	Up to \$665
Lab – Other (per test)	Up to \$102
General X-ray	Starting at \$137
CT scan	\$2,580
Day surgery	\$4,842
PET	\$5,020
MRI scan	\$2,459
General ultrasound	Starting at \$231

- › **These fees can change at any time.**
- › The fees above **do not** include doctor's fees (you will be billed directly by the doctor).

Important: For outpatient services, Nova Scotia Health does not send the bill to your insurance company for you. **You have to pay your bill for outpatient services before you leave the hospital.**

If you are an international student and have health insurance through your college or university, you **do not** have to pay.

Other care options

If you have health care questions, or you need to talk with a health care provider and it is **not** an emergency, some options are:

811

- 811 is a phone line where you can talk with a registered nurse about your health care questions. **They offer services in over 125 languages, including Farsi, Cantonese, French, Chinese, and Arabic.**
 - › To call, dial 8-1-1. You can call 24 hours a day, 7 days a week.

Clinics

- Community Pharmacy Primary Care Clinics
 - › You can get some primary care services at these clinics. To see clinic locations and to book an appointment, visit:
 - › <https://pans.ns.ca/CPGCC>
- Other primary care clinics
 - › To find other primary care clinics, do an online search for: “primary care clinic” plus “the city, town or area that you are in.”

This pamphlet is also available in:

French: FF85-2394 *Frais médicaux pour les visiteurs de l'extérieur du pays*

Arabic: AR85-2395 رسوم الاستشفاء للزوار القادمين من الخارج

Simplified Chinese: CH85-2396 境外旅客的医院收费

Ukrainian: UK85-2397 Плата за лікування в лікарні для - відвідувачів з-за кордону

Russian: RU85-2398 Плата за лечение в больнице для - посетителей из-за границы

Spanish: SP85-2399 *Tarifas del Hospital para Pacientes Extranjeros*

German: GE85-2400 *Krankenhausgebühren für Besucher aus dem Ausland*

This pamphlet is for educational purposes only. It is not intended to replace the advice or professional judgment of a health care provider. The information may not apply to all situations. If you have any questions, please ask your health care provider.

Find this pamphlet and all our patient resources here:
<https://library.nshealth.ca/Patients-Guides>

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