Frequently Asked Questions

Dartmouth North Health Centre

Q: Why is the Dartmouth North Health Centre being built?
A: The new Dartmouth North Health Centre will help meet the growing need for primary and community healthcare services in Dartmouth North. By bringing healthcare providers, programs and services together in one location, the centre will support more connected care and make it easier for people to access the services they need in their community.

Q: When will the new clinic open?
A: Construction is now underway and is expected to be complete in February 2027. More information regarding a specific opening date will be provided to patients of the new clinic.

Q: Where will Dartmouth North Health Centre be located?
A: The clinic will be located at 370 Windmill Road.

Q: Is there parking available?
A: Limited parking will be available for patients in the parkade associated with the clinic. As parking is limited, patients are encouraged to plan ahead and allow extra time to find parking. Nearby street parking and public transit may also be options. Please consider using alternative transportation when possible to help ensure parking is available for those who need it most. For information about local transit routes, call 311.

Q: How and when will I be able to book my first appointment at the new clinic?
A: More information regarding appointment scheduling, both by phone and online, will be shared by your family doctor or nurse practitioner in early 2027. Patients should continue to contact their current clinic in the same way they always have, until they are provided with new information. If there are changes to the location/times of any appointments you currently have booked, you will be notified in advance.

Q: I am currently a patient at Albro Medical Clinic. Will I still have my same family doctor or nurse practitioner when the clinic moves into this new space?
A: Yes, your family doctor or nurse practitioner will stay the same. What's changing is how your care is delivered. In a health home, your doctor or nurse practitioner collaborates with a team to support your care, and that may mean seeing different healthcare providers at different times to best meet your needs. You can learn more about health homes at **https://www.nshealth.ca/health-homes.**

Q: Will my family doctor or nurse practitioner be moving and when?
A: Some primary care providers, including the team from Albro Lake Health Home (formerly the Albro Lake Medical Clinic), will relocate to the new Dartmouth North Health Centre. If your family doctor or nurse practitioner is moving, you'll receive information directly from your clinic before the move. Until then, continue attending appointments at your current location.

Q: Will my health care or appointments change from what I am used to?
A: We anticipate that patients will feel that they have better access to care in many different ways. Care will be expanded, not reduced. Patients will benefit from same-day/next-day care, extended evening and weekend hours, virtual options, and a full team approach.

Q: What is a health home?
A: A health home is the word we use to describe a way that care is delivered, where family doctors or nurse practitioners work with a team, that could include family practice nurses, pharmacists, and social workers, to provide coordinated, easy to access, and patient focused care. You can learn more about health homes in Nova Scotia at **nshealth.ca/health-homes.**

Q: Will the Dartmouth North Health Centre be accepting new patients?
A: Primary care teams at the Dartmouth North Health Centre will welcome new patients from the Need a Family Practice Registry as providers have capacity. If you need a primary care provider, you can register through the Need a Family Practice Registry by visiting needafamilypractice.nshealth.ca or calling 811.

Q: Do I have to transfer my medical records here?
A: No. Your medical records will be automatically transferred to the new clinic by your family doctor or nurse practitioner.

Q: What services will be available at the Dartmouth North Health Centre?
A: The Dartmouth North Health Centre will offer:

- Primary Care, for patients who are part of Albro Lake Health Home (formerly the Albro Lake Medical Clinic)
- Blood Collection Services
- Diabetes Management Centre
- Community Health Team
- Community Program Space

Q: Are walk-in appointments accepted?
A: Most services at the Dartmouth North Health Centre will be by appointment.

Q: Have questions about the Dartmouth North Health Centre?
A: Contact us at **dnhc@nshealth.ca**.