What information is available in my online health records and when will it be available to me?

nova scotia health

This document explains the types of health records available in YourHealthNS, the information included, and the date range for each record. It is regularly updated to ensure the details remain current and easy to understand.

Category	Record Type	Available Information	Dates Available
Upcoming Appointments	Records of most upcoming appointments with primary care providers, Nova Scotia Health, and IWK Health. The following appointments will not be displayed: • Appointments booked within the past 7 days. • Specialist appointments outside hospitals. • Some cancer care appointments with existing reminders. • Appointments that may involve sensitive information.	Appointment Records Include: • Ordering provider • Appointment type • Clinic • Date and time **Please note that you may need to check in earlier than your scheduled appointment time.** Always refer to communication from the clinic that scheduled the appointment for details	Only appointments occurring within the next 28 days will be displayed. • Appointments only display 7 days after booking. • Appointments will show until the date of the appointment has passed.
Medications	**Records of filled medication prescriptions.**	Medication Records Include: • Name of medicine • Prescribing provider • Date and time prescription was filled • Drug Identification Number (DIN) • Strength and unit • Directions • Dispensed fill	November 27, 2013 – Present

Category	Record Type	Available Information	Dates Available
Lab and Diagnostic Imaging	**Lab Results** for lab tests, such as blood tests, urine tests, and pathology tests.	All **Lab Results** Include: • Ordering provider • Lab location • Result date and time Some Lab Results Include: • Test Result • Normal range **Note: It is not uncommon for results to be out of range.** Your provider will only contact you if your results are concerning based on your individual health.	January 12, 2023 – Present • These records are available after 7 days to allow your provider time to review the results and contact you if needed.
	Diagnostic Imaging Records for diagnostic imaging tests, such as CT, MRI, x-ray and ultrasound.	**Diagnostic Imaging Records** Include: • Date and time • Type of test (CT, MRI, x-ray, ultrasound) • Body part • Referring provider • Location of the test	January 1, 2023 – Present
	Diagnostic Imaging Reports for X-rays Note: X-rays include records and reports.	**X-Ray Reports** Include: • Findings • Comparison with any previous x-rays • Patient's history • Summary	July 15, 2024 – Present • These records are available after 14 days to allow your provider time to review the results and contact you if needed.
	Diagnostic Imaging Reports for Ultrasounds Note: Ultrasounds include records and reports.	**Ultrasound Reports** Include: • Findings • Comparison with any previous ultrasounds • Reason for the ultrasound	August 19, 2024 – Present • These records are available after 14 days to allow your provider time to review the results and contact you if needed.

	Diagnostic Imaging Reports for Diagnostic and Screening Mammogram, MRI, and CT and PET scan Note: Images of the scan are not available.	**Mammogram, MRI, and CT and PET scan reports include:** • The body part examined • The reason for the scan • Findings • Comparison with any previous scans	June 16, 2025 onwards • These records are available after 14 days to allow your provider time to review the results and contact you if needed.
Category	**Record Type**	**Available Information**	**Dates Available**
Hospital Visits and Stays	**Records of your visits to *Nova Scotia Health* hospitals or clinics that did not require an overnight stay** (like a blood collection appointment).	**Hospital Visits Records** Include: • Provider • Visit location • Clinic location • Appointment type (visit or stay) • Date and time	December 25, 2015 – Present • These records may take up to 2 weeks to become available. • In some cases, older records may be available.
	Records of your visits to *IWK Health* hospitals or clinics that did not require an overnight stay (like a blood collection appointment).		January 1, 2010 – Present • These records may take up to 2 weeks to become available.
	Records of your overnight hospital stays at *Nova Scotia Health.*	**Hospital Stays Records** Include: • Attending provider • Hospital location • Encounter type • Arrival date and time • Discharge date and time • Reason for visit • Disposition status (e.g. discharged home)	December 25, 2015 – Present • These records may take up to 2 weeks to become available. • In some cases, older records may be available.
	Records of your overnight hospital stays at *IWK Health*.		January 1, 2010 – Present • These records may take up to 2 weeks to become available.

Health Visits	**Records of your primary care visits** (family doctor, nurse practitioner, and pharmacists who offer primary care services). **Records of your VirtualCareNS visits**	**Health Visits Records** Include: • Provider • Visit location • Date and time	Primary care records are being made available gradually. When available, records will be viewable within 24 hours of the visit. May 21, 2021 – Present • These records may take up to 2 weeks to become available.

Category	Record Type	Available Information	Dates Available
Immunizations	**Immunization records** for School Program, COVID-19, flu, and other routine vaccinations.	**Immunization Records** Include: • Generic name of vaccine • Trade name of vaccine • Date administered Note: Immunization records are available through VaxRecordNS.	After 2008 – Present • In some cases, older records may be available. • These records may take up to 1 month to become available.
Profile Information	Your **profile information** is available under Manage Your Account.	**Profile Information** Includes: • First and last name • Date of birth • Email address • Health card number	N/A

Glossary

Records: This is used to describe all health records, including information about your medications, hospital visits and stays, health visits and immunizations. It also refers to the information about the appointments you had for diagnostic imaging tests.

Results: This refers to the information from your diagnostic imaging, blood, urine, and general lab tests. Lab and diagnostic imaging results may include what we would think of as the result of the test, such as “Immune” or “Positive”, or they may only contain general information such as the ordering provider, lab location, and result date and time.

Reports: These are more detailed records that include the clinician’s interpretation of the diagnostic imaging test. We now offer reports for X-rays, Ultrasounds, Mammogram, MRI, and CT and PET scan.