

Insurance

- It is important that you understand what your private insurance does and does not cover.
- We recommend that you call your insurer to confirm the extent of your coverage. Due to privacy laws, hospital staff **cannot** do this for you. It is your responsibility to confirm your coverage.
- Insurers must provide a guarantee of payment before Nova Scotia Health will submit any claim.
- You must give full details of your insurance coverage to the hospital at the time you are admitted.
- You are responsible for payment of any amounts not paid by insurance, including cases where the insurer denies the claim. Payment may be made by cash, debit, cheque, Visa, Mastercard®, or American Express® (select locations only).

Payments can be made online:
 › <https://payments.nshealth.ca>

IMPORTANT: Nova Scotia Health **does not** bill insurance companies directly for outpatient services. You are responsible for making arrangements to pay your bill for outpatient services before you leave the hospital. Exceptions may apply for international students with insurance through their institution.

Non-urgent Care Options

811

Call 811 for health information and advice available from Registered Nurses over the phone for non-emergency and non-urgent health situations 24 hours a day.

Walk-in Clinics

Walk-in clinics serve patients with non-urgent medical problems. Fees vary.

Prepared by: Communications

Designed by: Nova Scotia Health Library Services

The information in this pamphlet is for informational and educational purposes only. The information is not intended to be and does not constitute health care or medical advice. If you have any questions, please ask your health care provider.

WX85-1681 © April 2023 Nova Scotia Health Authority
 The information in this pamphlet is to be updated every 3 years or as needed.

Hospital Fees for Out-of-country Visitors

This brochure gives an overview of the most common fees.

Please make sure that you understand the costs associated with your care.

Annapolis Valley, South Shore,
 South West

Overview

- If you are not a Canadian resident with a valid health card, **you will be responsible for the cost of your care.**
- Nova Scotia Health charges fees for a variety of services based on a cost-recovery model. Fees are subject to change without notice. **You will also be charged a fee for accessing your health record. Fees vary.**
- Please note that fees are in Canadian funds and may be higher if special services, high-cost procedures, or drugs are used.
- For more information, please contact Nova Scotia Health's Finance Department:
 - › Phone (toll-free): 1-844-783-7416

Emergency Health Services

Patients are responsible for all costs associated with ambulance services provided by Emergency Health Services.

For any questions about Ground Ambulance service fees, please contact the Emergency Health Services billing office:

- › Phone (toll-free): 1-888-280-8884

Inpatient care

If you are admitted to hospital, you will be charged a daily rate. This standard rate includes your room and most services provided by the hospital and staff, including:

- › meals
- › blood work
- › most drugs and tests
- › X-rays

This rate does **NOT** include:

- › doctors' fees. You will be billed directly by the doctor.
- › telephone and TV services.
- › some high-cost drugs and tests.

We try to give you the accommodations you request. But, private and semi-private rooms are not always available.

Inpatient care	Fee/day
Ward rate	
Valley Regional	\$3,675
ICU - Valley Regional	\$13,575
Yarmouth Regional	\$3,315
ICU - Yarmouth Regional	\$15,003
South Shore Regional	\$3,609
ICU - South Shore Regional	\$9,018
Annapolis, Digby, Fishermen's, Queen's, Roseway, Soldiers' Memorial	\$2,079

Preferred accommodations rate	
Semi-private (add-on)	\$170
Private (add-on)	\$210

Outpatient services

Common fee examples:

Outpatient service	Fee
Emergency/outpatient visit	\$897.50
Lab - Blood (per test)	Up to \$225
Lab - Urine (per test)	Up to \$665
Lab - Other fluid (per test)	Up to \$102
General X-ray	Starting at \$137
CT scan	\$2,580
General ultrasound	Starting at \$231
MRI scan	\$2,459
Day surgery	\$4,842
PET	\$5,020

Fees are subject to change without notice.

Doctors' fees vary and are **NOT** included in these rates.