

Welcome to the QEII

Who we are

The QEII provides patients throughout Atlantic Canada with the most advanced health care available. The QEII is home to leading care, research, teaching and learning in all medical and surgical fields.

Where we are

The QEII has 10 buildings on 2 sites in Halifax: the Halifax Infirmary (HI) site and the Victoria General (VG) site:

HI site 1796 Summer Street	VG site 1276 South Park Street
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To see where specific buildings at the QEII are located, please see the map at the end of this guide.

Parking

Parking locations are also shown on the map at the end of this guide. Special parking rates are available for families of long-term inpatients after the patient's 14th consecutive (back to back) day in hospital. Discounted rates are also offered for outpatients with long-term treatment schedules. Please ask staff at the nursing station or clinic registration desk for details.

Shuttle service

Patients who need transportation between the HI and VG sites can take the patient and staff shuttle, which runs between sites every 15 minutes during the day.

Shuttle pick-up and drop-off areas are located at the:

HI site Outside Halifax Infirmary building 1796 Summer Street Leaves every 15 minutes starting at 6:30 a.m. and ending at 6:15 p.m.	VG site Outside MacKenzie building 5788 University Avenue Leaves every 15 minutes starting at 6:37 a.m. and ending at 6:22 p.m.
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Please note that the shuttle bus is not wheelchair accessible.

Local transportation

You can view local bus and ferry schedules for Halifax Transit at www.halifax.ca/transit.

For a taxi, you can call Yellow Cab at 902-420-0000 or pick up one of our taxi phones for direct access to Yellow Cab dispatch.

While you are here

The QEII offers many amenities and services for patients and families. These include:

Wi-Fi

Patients and visitors at the QEII have free access to wireless Internet services (Wi-Fi), generously provided by the Gauthier and David families through a gift to the QEII Foundation. Wi-Fi areas are marked with signs, and no password is needed. The network name is QEII_wifi.

Cafeterias and restaurants

The following locations are open to everyone for meals and snacks:

VG site

Scotia Room Restaurant and Starbucks®

Victoria building, main floor

Weekdays: 6:30 a.m.–9 p.m.

Weekends & holidays: 7 a.m.–9 p.m.

Every day: Grill is open 7:30 a.m.–7 p.m.

“Grab and Go” food is available until 9 p.m.

HI site

Summer Savory Restaurant

Halifax Infirmary building, 2nd floor

Weekdays: 7:30 a.m.–7 p.m.

Weekends & holidays: 8 a.m.–7 p.m.

Starbucks®

Halifax Infirmary building, 4th floor

(Robie Street entrance)

Weekdays: 6:30 a.m.–1 a.m.

Weekends & holidays: 7 a.m.–1 a.m.

Camp Hill Veterans’ Memorial Cafeteria and Starbucks®

Camp Hill Veterans’ Memorial Building, main floor

Weekdays: 7:30 a.m.–2:30 p.m.

(Closed on weekends & holidays)

Gift shops and convenience stores

The gift shops offer a wide selection of gifts, clothing and accessories, pictures, home décor, personal care items, plush toys, kitchen gadgets, greeting cards, balloons, and fresh flowers.

The convenience stores carry magazines, healthy snacks, beverages, select toiletries and sundry items, greeting cards, bus tickets, stamps, and lottery tickets.

Please note, all gift shop and convenience store locations are closed on holidays.

HI site	VG site
From the Heart Gift Shop & Convenience Halifax Infirmary building, 4th floor Robie Street entrance Weekdays: 9 a.m.–4:30 p.m.	Because You Care Gift Shop Victoria building, main floor Weekdays: 9 a.m.–4:30 p.m.
Gift Shop & Convenience Veterans' Memorial Building, main floor Weekdays: 11 a.m.–2:30 p.m.	Apple-A-Day Gift Shop & Convenience Dickson building, main floor Weekdays: 9 a.m.–4:30 p.m.

Drugstores

There are 2 drugstores located within the QEII.

HI site Halifax Infirmary building, 4th floor, Robie street entrance Weekdays: 8:30 a.m.–5 p.m.	VG site Victoria building, main floor along hallway to Centennial building Weekdays: 8:30 a.m.–5 p.m.
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Libraries

There are 2 health sciences libraries located within the QEII. Patients, families, and staff are welcome to use the libraries, including available computer services. There is also free wireless Internet (Wi-Fi) available at the libraries.

HI site Halifax Infirmary building, 2nd floor, room 2201, 1796 Summer Street Phone: 902-473-4296 Weekdays: 8:30 a.m.–4:30 p.m.	VG site Dickson building, 5th floor, room 5106, 5820 University Avenue (behind the MacKenzie building) Phone: 902-473-8497 Weekdays: 8:30 a.m.–4:30 p.m.
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Spiritual care and places of prayer and meditation

These spaces are open 24 hours a day and are accessible to all who seek a place of peace and tranquility. Each space has an area set aside for worship, prayer, and meditation.

HI site	VG site
<ul style="list-style-type: none">› Halifax Infirmary building, 1st floor, room 1211› Camp Hill Veterans' Memorial Building, 1st floor, room 1510	<ul style="list-style-type: none">› Victoria building, Main floor, room 2007

Church services are offered at the Camp Hill Veterans' Memorial building:

Interdenominational worship

- › Sundays: 9:45 a.m.

Roman Catholic Eucharist (Communion)

- › Sundays: 10:30 a.m.

There are also many sacred spaces in the surrounding community. If you have specific questions about churches, synagogues, mosques, or other sacred spaces, please contact Spiritual Care at 902-473-4055.

Patient relations

If you have questions or concerns about your care or experience at the QEII, please call toll-free: 1-844-884-4177 or email: healthcareexperience@nshealth.ca

Security

Security Services ensures that all patients, families, visitors, and staff are safe at the QEII. To report a concern or for more information, visit or call:

HI site Halifax Infirmary building, Room 1237 Phone: 902-473-4894	VG site Dickson building, Main lobby Phone: 902-473-2230
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Please note, the hospital is not responsible for lost or missing items. Please leave valuables at home.

The QEII Foundation

The QEII Foundation is a non-profit, charitable organization that inspires generosity to advance health care at the QEII. To learn more, or to contact the QEII Foundation:

<http://qe2foundation.ca>
Email: info@qe2foundation.ca
Phone: 902-334-1546
Toll-free: 1-888-428-0220
Fax: 902-442-7172

Mailing address:
5657 Spring Garden Road
Park Lane Mall, Suite 3005
Halifax, NS B3J 3R4

You can visit the QEII Foundation on the 4th floor of the Halifax Infirmary building (satellite office).

Accommodations

If you need a place to stay, there are not-for-profit lodgings near the QEII site that have rooms for patients and families.

Halifax Haven Guest Home

Email: halifaxhaven@gmail.com

5897 Inglis Street

Phone: 902-421-1650

Point Pleasant Lodge

www.pointpleasantlodge.com

1121 South Park Street

Phone: 902-421-1599

**The Dr. Susan K. Roberts Lodge That Gives
(The Cancer Lodge)**

Canadian Cancer Society

<https://sobeycancersupportcentre.ca>

5826 South Street

Phone (toll-free): 1-800-639-0222 or 902-420-1849

Some places also offer special rates for families of patients. Please ask when you make your reservation.

Grocery stores

There are many grocery stores around the QEII. These include:

Sobeys

1120 Queen Street

Monday to Saturday: 6 a.m.–midnight

Sundays: 7 a.m.–11 p.m.

Phone: 902-422-9884

Pete's Frootique

1515 Dresden Row

Monday to Saturday: 8 a.m.–9 p.m.

Sundays: 8 a.m.–6 p.m.

Phone: 902-425-5700

Atlantic Superstore

6139 Quinpool Road

Monday to Saturday: 7 a.m.–11 p.m.

Sundays: 8 a.m.–11 p.m.

Phone: 902-425-1498

Atlantic Superstore

1075 Barrington Street

Open 24 hours a day, 7 days a week

Phone: 902-492-3240

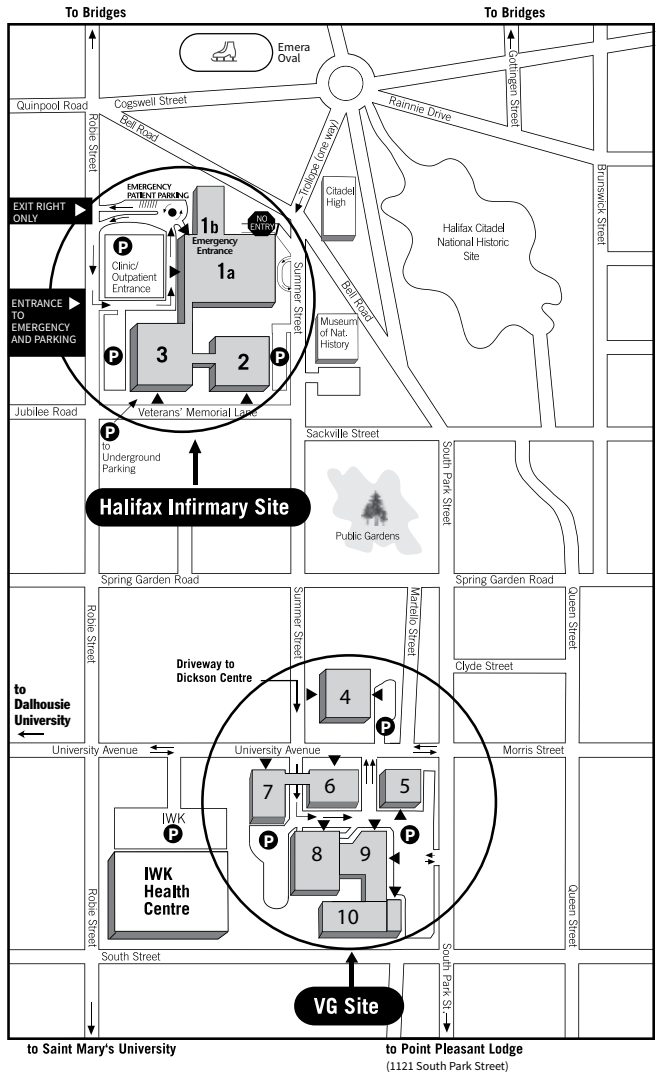
QEII Health Sciences Centre

is made up of 10 buildings located on two sites

Halifax Infirmary Site	
1a.	Halifax Infirmary
1b.	Emergency Dept.
2.	Abbie J. Lane Memorial Building
3.	Camp Hill Veterans' Memorial Building
VG Site	
4.	Nova Scotia Rehabilitation Centre
5.	Bethune Building
6.	Mackenzie Building Laboratories
7.	Centre for Clinical Research
8.	Dickson Building
9.	Victoria Building
10.	Centennial Building

- P** Patient Parking
- ▶** Entrance Doors

Please do not wear scented products when you come to the QEII.



Notes:

Looking for more health information?

Find this pamphlet and all our patient resources here: <http://library.nshealth.ca/PatientGuides>

Contact your local public library for books, videos, magazines, and other resources.

For more information, go to <http://library.novascotia.ca>

Connect with a registered nurse in Nova Scotia any time: call 811 or visit <https://811.novascotia.ca>

Learn about other programs and services in your community: call 211 or visit <http://ns.211.ca>

Nova Scotia Health Authority promotes a smoke-free, vape-free, and scent-free environment.

Please do not use perfumed products. Thank you!

www.nshealth.ca

Prepared by: NSHA Communications

Designed by: NSHA Library Services

The information in this brochure is for informational and educational purposes only.

The information is not intended to be and does not constitute health care or medical advice.

If you have any questions, please ask your health care provider.

WX85-0603 © November 2019 Nova Scotia Health Authority

The information in this pamphlet is to be updated every 3 years or as needed.