

2020

Factor Product Pick-up

If you have a hereditary (passed from parents to their children) bleeding disorder and you infuse (give yourself) factor products at home.



Factor Product Pick-up

How do I arrange to pick up my product?

One week before you need to pick up your product, you must call Blood Transfusion Services at 902-_____-_____ (x _____) to arrange a time for pick-up.

Please call during these times:

Monday to Friday
(except holidays)

Other days: _____

Between the hours of: _____ - _____
(unless other arrangements have been made).

On the day of pick-up, please call and confirm the pick-up time with Blood Transfusion Services at 902-_____-_____ (x _____).

When can I pick up my product?

Monday to Friday
(except holidays)

Other days: _____

Between the hours of: _____-_____
(unless other arrangements have been made).

Where do I pick up my product?

Hospital: _____

Blood Transfusion Services

Floor: _____

Address: _____

City/town: _____


Prescriptions

- Factor products cannot be given without a current prescription.
- Prescriptions are issued from your Bleeding Disorder Clinic.
- Prescriptions are renewed once a year at a clinic visit.

Infusion records

- It is your responsibility to submit infusion records to your Bleeding Disorder Clinic.
- The Canadian Bleeding Disorder Registry (CBDR/MyCBDR) is a quick way to submit your infusions directly to your Bleeding Disorder Clinic. To create an account online, go to: www.mycbdr.ca

If you do not have Internet access, please ask staff at your Bleeding Disorder Clinic about other ways to submit your infusion records.



QEII Adult Bleeding Disorder Clinic

Phone: 902-473-5612

Adult Nurse Coordinator

Phone: 902-473-2220

Pager: 2226

Email: _____

IWK Pediatric Bleeding Disorder Clinic

Phone: 902-470-6664

Pediatric Nurse Coordinator

Phone: 902-470-8752

Email: _____

IWK/QEII Factor Product Utilization Assistant and MyCBDR Data Manager

Phone: 902-441-0045

Email: _____



If you have a major bleeding episode:

- Go to the nearest Emergency Department with your Factor First Card and factor product, if possible.
- Have the attending health care provider page the Hematologist on call:
 - › QEII: 902-473-2220
 - › IWK: 902-470-8888

Looking for more health information?

Find this pamphlet and all our patient resources here:

<https://library.nshealth.ca/PatientEducation>

Contact your local public library for books, videos, magazines, and other resources. For more information, go to <http://library.novascotia.ca>

Connect with a registered nurse in Nova Scotia any time:

Call 811 or visit <https://811.novascotia.ca>

Learn about other programs and services in your community:

Call 211 or visit <http://ns.211.ca>

Nova Scotia Health Authority promotes a smoke-free, vape-free, and scent-free environment.

Please do not use perfumed products. Thank you!

Nova Scotia Health - www.nshealth.ca

IWK Health Centre - www.iwk.nshealth.ca

Prepared by: Nova Scotia Provincial Blood Coordinating Program,
QEII Adult Bleeding Disorder Clinic,
IWK Pediatric Bleeding Disorder Clinic
Designed by: NSHA Library Services

The information in this brochure is for informational and educational purposes only. The information is not intended to be and does not constitute health care or medical advice. If you have any questions, please ask your health care provider.

WH85-0928 © December 2020 Nova Scotia Health Authority

The information in this pamphlet is to be updated every 3 years or as needed.